



## We are here for you.

### UnitedHealthCare Numbers

Member Services:  
**1-877-542-9238, TTY 771**

Transportation:  
**1-877-542-9238**

24-hr. NurseLine<sup>SM</sup>:  
**1-855-575-0136**

### KanCare Numbers

If you have questions about your application status. Or to update your address information, call the KanCare Clearing House:  
**1-800-792-4884**

If you have technical problems with the online application, call the Kansas Eligibility Help Desk:  
**1-877-782-7358**

If you need to verify you have KanCare coverage, call the Kansas Medical Assistance Program (KMAP):  
**1-800-766-9012**

If you do not know which managed care organization you are assigned to. Or if you have a Good Cause Reason to change your MCO, call the Managed Care Enrollment Center:  
**1-866-305-5147**



The benefits you need. The care you deserve.

## Use the extra benefits available to you.

Your family's health is important to us. That's why we have created this checklist, so you can make sure you are using the extra benefits available to you.



We're here to help. Have questions? Call us toll-free at:  
**1-877-542-9238, TTY 711**



For more information on UnitedHealthcare Community Plan, visit:  
**[UHCCommunityPlan.com](http://UHCCommunityPlan.com)**



## Thank you for being our member.

We know that health care is a large part of your life. We're here to help make things a little easier. That's why our health plan includes so many extras for your health and everyday life.

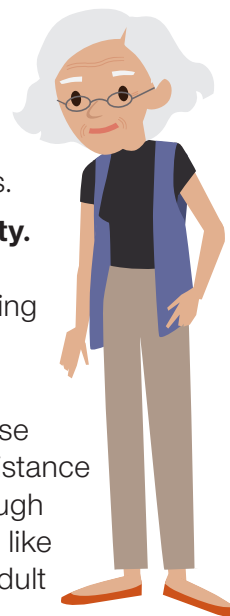


### Extras for all adult members.

- UnitedHealthcare Healthy Rewards Program.** Receive a reusable debit card for amounts between \$10 and \$25 to use in retail stores. Members earn rewards for healthy things like immunizations and flu shots. Rewards can be used to purchase health related items.
- Dental Exam.** Get a yearly exam, cleaning, plus one set of x-rays per year.
- Vision.** We offer members who need glasses an enhanced benefit of higher quality lenses, every 12 months.
- Podiatry Visits.** Visit your foot doctor 2 times during the year.

### Extras for those who are on the Frail Elderly (FE) waiver program.

- Dentures.** FE members can get a complete set of dentures.
- Parks and Recreation Activity.** Have some fun with one free activity per year at a participating local parks and recreation department.
- Home Helper Catalog.** Choose one home safety or home assistance product from our catalog through your Care Coordinator. Things like safety rails, personal care or adult briefs are available.
- Wellness Calendar.** Receive a calendar at the start of the year to track doctor appointments, medicines and social events.



### Extras for those with physical disabilities.

- Parks and Recreation Activity.** Have some fun with one free activity per year at a participating local parks and recreation department.
- Home Helper Catalog.** Chose one home safety or home assistance product from our catalog through your Care Coordinator. Things like safety rails, personal care or adult briefs are available.



### Extras for those with intellectual and developmental disabilities.

- Work Transportation.** Get a free ride to work or a job interview. Includes 6 one-way or 3 round-trip rides.
- Respite Care.** Members who are receiving the I/DD Waiver Benefits and receiving home services are eligible to receive 40 hours of respite care. You must work through your Care Coordinator.
- Home Helper Catalog.** Chose one home safety or home assistance product from our catalog through your Care Coordinator. Things like safety rails, personal care or adult briefs are available.

### Extras for those on HCBS Waiver.

- Pest Control.** If you own your own home you are eligible to receive a Pest Control Treatment each year. You must work through your Care Coordinator to set up treatment.
- Mental Health First Aid Certification.** Take a 12-hour course and become a certified Mental Health First Aider.
- KidsHealth.** Members 20 and under and their parents can use KidsHealth. This is an online/mobile site that provides videos and articles on health topics. The site aims to help members manage their health conditions.