

Welcome to UnitedHealthcare Community Plan!

We want to help you live a healthy lifestyle.

Behind this letter is a short health survey called a Health Risk Assessment (HRA). An HRA asks questions about your current health. The HRA helps you and your doctor (Primary Care Provider – PCP) set up your health and lifestyle goals. We will use the information you share to help meet your health needs and live a healthier life. It will only take a few minutes to answer the questions.

As a Healthy Michigan Plan member, your annual checkup with your PCP is a covered benefit. Your first visit should be completed within the first 60 days of joining our plan. You fill out Sections 1 – 3; your PCP will fill out Section 4. Your PCP will give you a signed copy. Keep the copy with your PCP's signature. It will be your record that you completed your Healthy Michigan Plan appointment.

Even if you are not sick, you should go for this first visit. You can get to know your doctor and your doctor can get to know you. Then, you should see your doctor every year – even if it's only for a well-check visit!

What's next?

1. Make an appointment to see your doctor within the next **60** days. If you need help with a ride to get to this appointment, see the back of this letter.
2. Fill out Sections 1 – 3 of the HRA. Take all pages (Sections 1 – 4) with you when you go to see your doctor. Your doctor will complete Section 4 and give you a signed copy. Remind your PCP to send a completed copy of this form back to us.
3. Keep a copy of the HRA form with your doctor's signature. It is your record that you completed your Healthy Michigan Plan appointment.

If you need more copies of the HRA for other family members enrolled with UnitedHealthcare Community Plan – Healthy Michigan Plan, visit myuhc.com/communityplan or call us at 1-800-903-5253 and ask for them.



For customer services, benefit information and to find doctors, visit myuhc.com/communityplan.



Or, call us at **1-800-903-5253 (TTY: 711)**.

Again, welcome to UnitedHealthcare Community Plan!





Your ID card.

Carry your ID card with you. Use it to get your Medical and Dental services.



Your doctor.

Check the front of your ID card for the name and phone number of your doctor (Primary Care Provider – PCP). We know that finding a doctor you like and trust is important. Call your Primary Care Provider when you need medical care or services.



Your transportation.

If you do not have a ride to get medical or dental care and services, we may provide a free ride or gas reimbursement. Call 877-892-3995 to learn more.



Your benefits.

May I get an eye exam? Is my medication covered? Is dental covered? You can find answers to these questions and more at the website listed below.



For customer services, benefit information and to find doctors, visit myuhc.com/communityplan.



Or, call us at **1-800-903-5253 (TTY: 711)**.

Again, welcome to UnitedHealthcare Community Plan!



Health Risk Assessment



INSTRUCTIONS

The Healthy Michigan Plan is very interested in helping you get healthy and stay healthy. We want to ask you a few questions about your current health. Your doctor and your health plan will use this information to better meet your health needs. The information you provide in this form is personal health information protected by federal and state law and will be kept confidential. It CANNOT be used to deny health care coverage.

We also encourage you to see your doctor for a check-up as soon as possible after you enroll with a health plan, and at least once a year after that. An annual check-up appointment is a covered benefit of the Healthy Michigan Plan. Contact your health plan if you need transportation assistance to get to and from this appointment.

If you need assistance with completing this form, contact your health plan. You can also call the Beneficiary Help Line at 1-800-642-3195 or TTY 1-866-501-5656 if you have questions.

You can also learn more at this website: www.healthymichiganplan.org.

UnitedHealthcare Members:

You may be eligible to earn reductions in co-pays and/or cost-sharing requirements by making healthy lifestyle changes. Make an appointment today with your PCP to complete the Healthy Michigan Plan Health Risk Assessment (HRA).

If you need help or more copies of the HRA for other family members enrolled in UnitedHealthcare Community Plan-Healthy Michigan Plan, visit myuhc.com/communityplan or call us at 1-800-903-5253.

UnitedHealthcare Providers:

To be considered a completed HRA, please complete section 4 in its entirety and submit entire HRA to either UnitedHealthcare Community Plan or MDHHS.

UnitedHealthcare Community Plan Fax: 855-740-0941 Email: uhchmphra@uhc.com Mail: 26957 Northwestern Hwy, Suite 400 Southfield, MI 48033	MDHHS Fax: 517-763-0200 CHAMPS: The HRA form can be submitted and viewed in the CHAMPS system via the Health Risk Assessment Questionnaire Web Page.
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Instructions for completing this Health Risk Assessment for Healthy Michigan Plan:

- Answer the questions in sections 1-3 as best you can. You are not required to answer all of the questions.
- Call your doctor's office to schedule an annual check-up appointment. Take this form with you to your appointment.
- Your doctor or other primary care provider will complete section 4. He or she will send your results to your health plan.
- There is a Healthy Behavior Reward for agreeing to address or maintain healthy behaviors on your health risk assessment. This reward can earn reductions in co-pays and/or cost-sharing requirements in monthly MI Health Account payments, depending on your income.
- Don't forget to complete a new health risk assessment each year.

After your appointment, keep a copy or printout of this form that has your doctor's signature on it. This is your record that you completed your annual Health Risk Assessment.

For questions and/or problems, or help to translate, call the Beneficiary Help Line at 1-800-642-3195 or TTY 1-866-501-5656.

Spanish: Si necesita ayuda para traducir o entender este texto, por favor llame al telefono, 1-800-642-3195 or TTY 1-866-501-5656

Arabic: TTY 1-866-501-5656

إذا كان لديكم أي سؤال، يرجى الإتصال بخط المساعدة على الرقم المجاني ١-٨٠٠-٦٤٢-٣١٩٥

First Name, Middle Name, Last Name, and Suffix				Date of Birth (mm/dd/yyyy)	
Mailing Address			Apartment or Lot Number		mihealth Card Number
City	State	Zip Code	Phone Number		Other Phone Number

SECTION 1 - Initial assessment questions (check one for each question)

1. In general, how would you rate your health? Excellent Very Good Good Fair Poor

2. Has a doctor told you that you have hearing loss or are deaf? Yes No

3. (For women only) Are you currently pregnant? Yes No Not applicable (men only)

4. In the last 7 days, how often did you exercise for at least 20 minutes in a day?

Every day 3-6 days 1-2 days 0 days

? Exercise includes walking, housekeeping, jogging, weights, a sport or playing with your kids. It can be done on the job, around the house, just for fun or as a work-out.

5. In the last 7 days, how often did you eat 3 or more servings of fruits or vegetables in a day?

Every day 3-6 days 1-2 days 0 days

? Each time you ate a fruit or vegetable counts as one serving. It can be fresh, frozen, canned, cooked or mixed with other foods.

6. In the last 7 days, how often did you have (5 or more for men, 4 or more for women) alcoholic drinks at one time? Never Once a week 2-3 times a week More than 3 times during the week

? 1 drink is 1 beer, 1 glass of wine, or 1 shot.

7. In the last 30 days have you smoked or used tobacco? Yes No

If YES, Do you want to quit smoking or using tobacco?


Yes I am working on quitting or cutting back right now No

8. How often is stress a problem for you in handling everyday things such as your health, money, work, or relationships with family and friends?

Almost every day Sometimes Rarely Never

First Name, Middle Name, Last Name, and Suffix	mihealth Card Number
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9. Do you use drugs or medications (other than exactly as prescribed for you) which affect your mood or help you to relax? Almost every day Sometimes Rarely Never

 This includes illegal or street drugs and medications from a doctor or drug store if you are taking them differently than exactly how your doctor told you to take them.


10. Have you had a flu shot in the last year? Yes No

11. How long has it been since you last visited a dentist or dental clinic for any reason?


Never Within the last year Between 1-2 years Between 3-5 years More than 5 years

12. Do you have access to transportation for medical appointments?

Yes No Sometimes, but it is not reliable

 Transportation could be your own car, a friend who drives you, a bus pass, or taxi. Your health plan can help you with a ride to and from medical appointments.

13. Do you need help with food, clothing, utilities, or housing? Yes No

 This could be trouble paying your heating bill, no working refrigerator, or no permanent place to live.


14. A checkup is a visit to a doctor's office that is NOT for a specific problem. How long has it been since your last checkup? Within the last year Between 1-3 years More than 3 years

SECTION 2 - Annual appointment

A routine checkup is an important part of taking care of your health. An annual check-up appointment is a covered benefit of the Healthy Michigan Plan and your health plan can help you with a ride to and from this appointment.

Date of appointment: _____
(mm/dd/yyyy)

At my appointment, I would most like to talk with my doctor about:

 An annual appointment gives you a chance to talk to your doctor and ask any questions you may have about your health including questions about medications or tests you might need.

Take this form to your check-up and complete the rest of the form with your doctor at this appointment.

First Name, Middle Name, Last Name, and Suffix	mihealth Card Number
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Section 3 - Readiness to change

Your Healthy Behavior

Small everyday changes can have a big impact on your health. Think about the changes you would be most interested in making over the next year. It is also important to get any health screenings recommended by your doctor.

Now that you have thought about your healthy behavior, answer questions 1 - 3. For each question, use the scale provided and pick a number from 0 through 5.

- | | |
|--|---|
| <p>1. Thinking about your healthy behavior, do you want to make some small lifestyle changes in this area to improve your health?</p> | <input type="checkbox"/> 0 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 |
| | <p>I don't want to make changes now I want to learn more about changes I can make Yes, I know the changes I want to start making</p> |
| <p>2. How much support do you think you would get from family or friends if they knew you were trying to make some changes?</p> | <input type="checkbox"/> 0 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 |
| | <p>I don't think family or friends would help me I think I have some support Yes, I think family or friends would help me</p> |
| <p>3. How much support would you like from your doctor or your health plan to make these changes?</p> | <input type="checkbox"/> 0 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 |
| | <p>I do not want to be contacted I want to learn more about programs that can help me Yes, I am interested in signing up for programs that can help me</p> |

Section 4 – To be completed by your primary care provider

Primary care providers should fill out this form for Healthy Michigan Plan beneficiaries enrolled in Managed Care Plans only. Fill in the “Healthy Behaviors Goals Progress” question and select a “Healthy Behavior Goals” statement in discussion with your patient. Sign the Primary Care Provider Attestation, including the date of the appointment. Both parts of Section 4 must be filled in for the attestation to be considered complete.

Healthy Behaviors Goals Progress

Did the patient maintain or achieve/make significant progress towards their selected health behavior goal(s) over the last year?

- Not applicable – this is the first known Healthy Michigan Plan Health Risk Assessment for this patient.
- Yes
- No
- Patient had a serious medical, behavioral, or social condition or conditions which precluded addressing unhealthy behaviors.



Health Risk Assessment

First Name, Middle Name, Last Name, and Suffix	mihealth Card Number
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Healthy Behavior Goals

Choose one of the following for the next year:

- 1. Patient does not have health risk behaviors that need to be addressed at this time.
- 2. Patient has identified at least one behavior to address over the next year to improve their health (choose one or more below):

<input type="checkbox"/> Increase physical activity, learn more about nutrition and improve diet, and/or weight loss	<input type="checkbox"/> Reduce/quit alcohol consumption
<input type="checkbox"/> Reduce/quit tobacco use	<input type="checkbox"/> Treatment for substance use disorder
<input type="checkbox"/> Annual influenza vaccine	<input type="checkbox"/> Dental visit
<input type="checkbox"/> Follow-up appointment for screening or management (if necessary) of hypertension, cholesterol and/or diabetes	<input type="checkbox"/> Follow-up appointment for maternity care/reproductive health
<input type="checkbox"/> Follow-up appointment for recommended cancer or other preventative screening(s)	<input type="checkbox"/> Follow-up appointment for mental health/behavioral health
<input type="checkbox"/> Other: explain _____	
- 3. Patient has a serious medical, behavioral or social condition(s) which precludes addressing unhealthy behaviors at this time.
- 4. Unhealthy behaviors have been identified, patient's readiness to change has been assessed, and patient is not ready to make changes at this time.
- 5. Patient has committed to maintain their previously achieved Healthy Behavior Goal(s).

Primary Care Provider Attestation

I certify that I have examined the patient named above and the information is complete and accurate to the best of my knowledge. I have provided a copy of this Health Risk Assessment to the member listed above.

Provider Last Name	Provider First Name	National Provider Identifier (NPI)
Provider Telephone Number		Date of Appointment
Signature		Date

Submit form by fax or via CHAMPS:

Fax to: 517-763-0200

CHAMPS: The Health Risk Assessment form can be submitted and viewed in the CHAMPS system via the Health Risk Assessment Questionnaire Web Page.

or UnitedHealthcare Community Plan

Fax to: 855-740-0941

Mail: 26957 Northwestern Hwy, Suite 400
Southfield, MI 48033

Email: uhchmphra@uhc.com

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AUTHORITY: MCL 400.105(d)(1)(e)

COMPLETION: Is voluntary, but required for participation in certain Healthy Michigan Plan programs.