



# Prescription Drug Program Direct Member Reimbursement Form

Complete and return this form when you have purchased a covered prescribed prescription drug at retail cost and are seeking reimbursement. **Submit this form with the original prescription label receipt(s).**

**Cash register and credit card receipts alone are not acceptable as proof of purchase.**

**Reimbursement is not guaranteed.**

Claims will be subject to limitations, exclusions and other provisions of the Plan Benefit.

## Patient Information (one form per patient)

Health Plan (Insurance) Name <i>(please print)</i>		
Name <i>(Last Name, First Name, MI)</i>	Birth Date	I.D. Number
Mailing Address <i>(Number, Street, City, State &amp; Zip Code)</i>		
Prescribing Physician's Name		Physician's Telephone Number

## Reason For Request

***(At least one must be checked)***

- |   |  |
|---|--|
| <input type="checkbox"/> Out of Area emergency medication   | <input type="checkbox"/> Compound medication                 |
| <input type="checkbox"/> Non-emergency medication/vacation request                                  | <input type="checkbox"/> Member not found in pharmacy system |
| <input type="checkbox"/> No identification card or identification number available                  | <input type="checkbox"/> Other: _____                        |
| <input type="checkbox"/> Coordination of Benefits (From Primary Insurance – complete section below) |  |

## Coordination of Benefits

*(If your primary insurance has already paid for the attached prescription, please complete this section.)*

Primary Health Plan/Insurance Company Name _____
Primary Member/Subscriber's Name <i>(Last Name, First Name, MI)</i> _____
Primary Member/Subscriber's ID _____

I certify that the patient for whom this claim is made is a covered person in this Prescription Drug Program and that the prescription is for the sole use of the named patient. I also certify that the claim(s) being submitted for payment are not eligible for payment under a no-fault automobile or workers compensation insurance program. I also authorize release of all information pertaining to this claim(s) to the plan administrator, underwriter, sponsored policy holder and/or employer.

X \_\_\_\_\_  
Member's/Subscriber's Signature
Date

### ***Special Instructions:***

Prescription Label receipt must have the following information clearly legible or reimbursement could be delayed or denied.

- |                                    |                                       |
|------------------------------------|---------------------------------------|
| • Pharmacy Name                    | • Prescription number and date filled |
| • Drug name, strength and quantity | • Member paid expense                 |
| • Prescribing physician's name     |                                       |

**The claim(s) will be returned if the member/subscriber's signature is not present.**

Please mail label receipt(s) and this completed form to:

**OptumRx  
P.O. Box 29044  
Hot Springs, AR 71903**

Reimbursement and correspondence will be issued to the primary member/subscriber.