



CRS Phoenix MSIC Transition Presentation

Jointly Presented by AHCCCS and Arizona Physicians
IPA Children's Rehabilitative Services

Hosted by: Arizona Department of Health Services
Office for Children with Special Health Care Needs
in Partnership with Raising Special Kids

February 8, 2012



Purpose

- Discuss Phoenix CRS MSIC move and transition announcement
- Provide contacts and resources for future updates

WELCOME



AHCCCS

Monica Coury, Assistant Director
Office of Intergovernmental Relations

UnitedHealthcare Arizona Physicians IPA-CRS

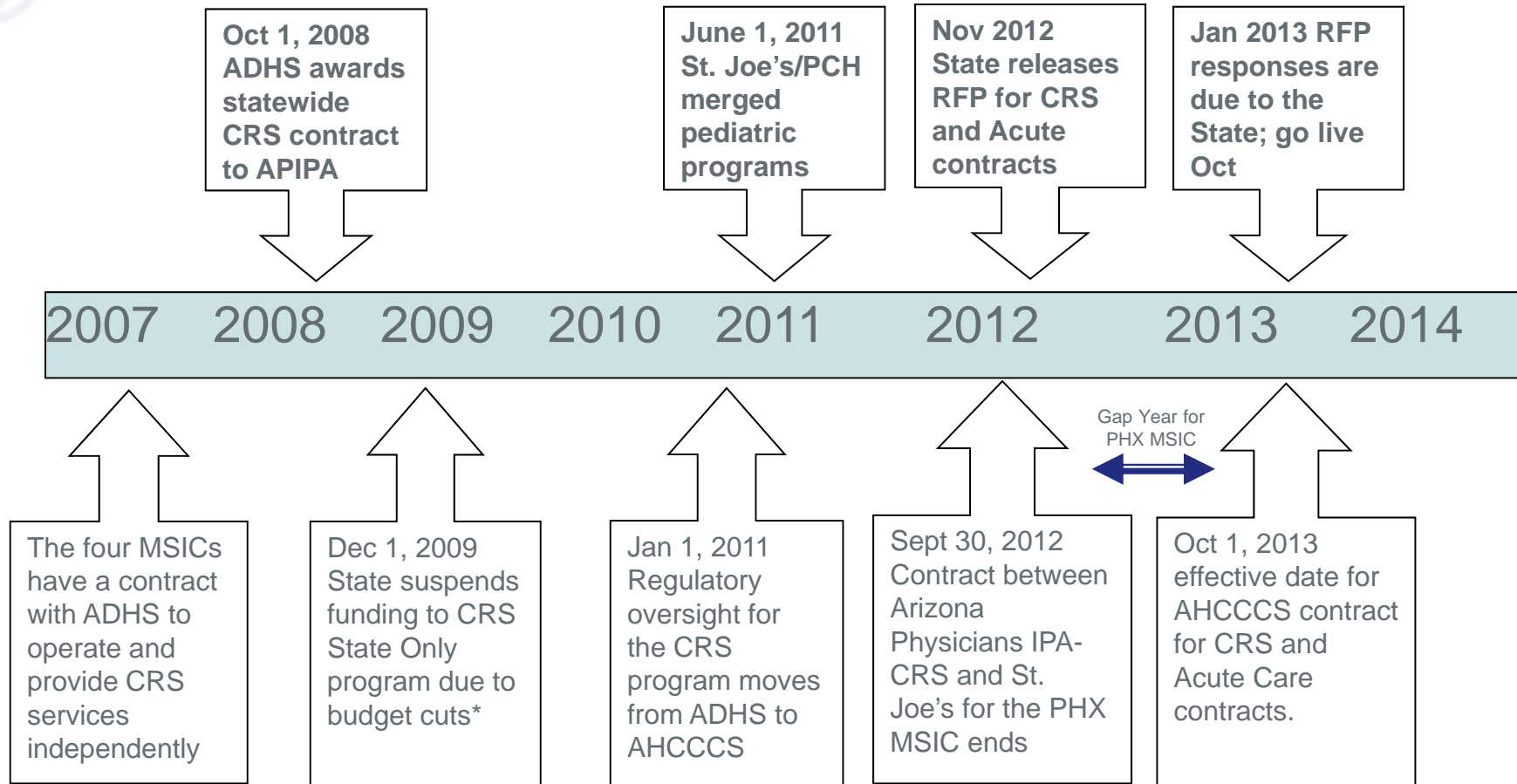
Sheila Shapiro, Chief Operating Officer
Judie Walker, CRS Ombudsman/Member Advocate

CRS Mission

The mission of the CRS program is to improve the health and quality of life of children who have certain medical, disabling or potentially disabling conditions by providing family centered medical treatment, medical rehabilitation and related support services to members



Arizona Physicians IPA-CRS Timeline



New Partnership



UnitedHealthcare Arizona Physicians IPA-CRS is partnering with District Medical Group (DMG)

- DMG is a renowned not-for-profit group faculty practice plan that has more than 350 providers including major medical and surgical specialties as well as subspecialties. DMG provides professional clinical services and staffing for a 450 bed acute hospital, a 200 bed psychiatric hospital, a large diagnostic center and 11 family health centers seeing more than 350,000 visits a year.
- DMG is the academic largest faculty practice plan for the University of Arizona College of Medicine
- DMG will open and run the new Phoenix MSIC location starting October 1, 2012.
- DMG has many years of experience managing clinical services and will serve CRS members at the new Phoenix MSIC location just as St. Joseph's does today.
- DMG shares our commitment to providing high quality health care in a family centered setting to help achieve best outcomes for our CRS Members.

Key Phoenix CRS MSIC Transition Points



- Phoenix MSIC CRS member letter sent the week of January 23, 2012
- Letter for CRS members outside the Phoenix MSIC was recently approved by AHCCCS and will go out next week (week of February 13, 2012)
- Arizona Physicians IPA-CRS holds the contract with the State for CRS until Sept 30, 2013 & intends to submit for the new contract so we can continue administering the CRS Program.
- Arizona Physicians IPA-CRS and St. Joe's have a contract for the Phoenix MSIC until Sept 30, 2012.
- Members will be sent announcements with more specific Phoenix MSIC details over the next few months
- The current St. Joseph's CRS MSIC will transition all members to new DMG Phoenix MSIC by September 30, 2012; at that time the St. Joseph's clinic will close.
- The new DMG Phoenix MSIC will be open to see patients by October 2012.

New Phoenix MSIC Same Services



- The only CRS MSIC location that will be moving is the Phoenix MSIC-it will move from St. Joseph's to DMG
 - Services will remain the same, including telemedicine services
 - Members will continue to have access to a statewide network of pediatric specialty providers, pharmacies and related services
 - We anticipate the same CRS IPA Physicians that provide service in the current Phoenix MSIC location will provide service at the new location.
 - Members will continue to have choice in network hospitals for inpatient care

Resources & Contact Information



UnitedHealthcare Arizona Physicians IPA-CRS

<http://www.myapipacrs.com/plan/details/AZ/8/CHIP/plan-details>

Member Services: 1-866-275-5776

Judie Walker- 602-255-8245

Judith_a_walker@uhc.com or CRS_SpecialNeeds@uhc.com

AHCCCS <http://www.azahcccs.gov/>

AHCCCS News & Updates Page:

<http://www.azahcccs.gov/shared/news.aspx>

AHCCCS Integration page:

<http://www.azahcccs.gov/reporting/legislation/Integration/Integration.aspx>

Raising Special Kids <http://www.raisingpecialkids.org>

602-242-4366

Office for Children with Special Health Care Needs

<http://www.azdhs.gov/phs/ocshcn/>

602-542-1860