

If you have trouble reading this notice because the letters are too small or the words are hard to read, please call our office at 1-866-275-5776 or TDD 1-800-367-8939 and someone will help you. This letter is available in other languages and formats if you need it.

Si tiene problemas para leer este aviso porque las letras son demasiado pequeñas o las palabras son difíciles de leer, por favor llame a nuestra oficina al 1-866-275-5776 o TDD 1-800-367-8939 y alguien le ayudará. Este aviso está disponible en otros idiomas y formatos si los necesita



Arizona Physicians IPA Children's Rehabilitative Services

Date:

Name:

Address:

Member ID:

As a Children's Rehabilitative Services (CRS) member, you or your child has access to family-centered medical treatment, rehabilitation and related support services for your qualifying CRS conditions.

The MSIC (multi-specialty interdisciplinary clinic) is your medical home for specialty care. We would like to notify you that in late 2012 there will be a new Phoenix MSIC location. The current location is 124 West Thomas Road. The new location will be developed with your needs in mind. There will be new equipment and an electronic medical record that will hold all of your child's medical information. The new MSIC will be located at 320 E McDowell, less than 1.5 miles from the current clinic location. It will have easy access to freeways and public transportation.

Only the building location will change. Your CRS coverage, the care and services you receive will remain the same. We anticipate the same group of doctors who provide care at the Phoenix MSIC will continue to do so at the new location. You will continue to have access to a statewide network of pediatric specialty providers, pharmacies and related services.

We will be sending you more information on this exciting news in the upcoming weeks.

If you have any questions, please contact our CRS Member Advocate Judie Walker at (602) 255-8245 CRS_SpecialNeeds@uhc.com.

Sincerely,

Arizona Physicians IPA-CRS
Brought to you by UnitedHealthcare Community Plan