



## Important Information

### Your member handbook has been updated

**On page 3**, the Behavioral Health Crisis Hotline phone number has changed to 1-855-789-1977.

**On page 3**, you can contact the Department for Community Based Services (DCBS) Family Support Call Center at 1-855-306-8959 to report not only an address change, but also family size changes, births, and death notifications.

**On page 13**, the following language has been added to the “How to choose your Primary Care Provider” section:

You still have access to care before a PCP is assigned or chosen.

**On page 27**, the following language has been added to the “Other covered services” section:  
Health Education Services.

**On page 43**, the following language has been added to the “Your rights” section:

Any American Indian enrolled is eligible to receive services from a participating Indian Health Services/Tribal 638/Urban Indian Provider (I/T/U) or I/T/U PCP shall be allowed to receive services from that provider if in Network.

**On page 47**, the Behavioral Health Crisis Hotline phone number changed to 1-855-789-1977.