

# Understanding your Dental Coverage



Here's a quick overview of how your dental coverage works. Be sure to look at your Member Handbook for the specifics of your coverage.

## Health Plan Basics

- We offer comprehensive diagnostic and preventative coverage with our in network providers. This includes routine check-ups, fluoride treatments, X-rays and cleanings to help keep teeth and gums strong and healthy.
- That's not all...Our plan also covers in-network coverage for treatment and restorative care including fillings and extractions.
- With prior authorization; crowns, partial dentures, full dentures, root canals, and oral surgery may be covered. Your dental office will submit a prior authorization request to UnitedHealthcare Community Plan on your behalf if they feel you are in need of these procedures.
- Orthodontics require prior authorization and documentation of medical necessity and is age restricted,

## Things to Know

- You should contact your dentist for all non-life threatening dental emergencies before considering a trip to the emergency room. Your dental provider has access to your medical records and can offer personalized care. Your dentist can usually quickly assist you in treating the problem or advise you of treatment options..
- If you use a dentist that is not in UnitedHealthcare's network, or you have dental work that requires a prior authorization and you have not been approved, you may be responsible to pay for the dental treatments.

## Limitations and Exclusions

UnitedHealthcare has limitations such as the number of times you can receive a cleaning each calendar year, coverage of treatment provided by an out-of-network dentist, and prior authorization requirements for certain procedures. Some services such as braces require additional approvals from UnitedHealthcare.. Additionally, some procedures such as cosmetic whitening are not covered under your dental plan.

## Interested in learning more about your benefits?

There are three ways to learn more:

- Refer to your Member Handbook
- Check us out on the web <http://www.uhcommunityplan.com/nj/medicaid/familycare.html>
- Call a member services representative at the number below. We are always happy to help.



**Smile!** For more information about your dental benefits, please call **1-800-941-4647 (TTY 711)**.