

Important Information About Your Evidence of Coverage

Some items in your Evidence of Coverage are different for you because you have MassHealth Standard without Medicare. Please remember these differences when reading through it.

You only need to qualify for MassHealth Standard

You don't need Original Medicare (Medicare Part A and Medicare Part B) to join UnitedHealthcare® Senior Care Options (SCO).

You get the same benefits as Medicare

Chapter 4 has benefit charts. You get the same benefits covered by Medicare that are shown in Section 2.1. You also get the MassHealth Covered Additional Benefits, shown in Section 2.1. There are some benefits that have different rules for members without Medicare. Hospice is an example of one of these benefits. We noted in the benefit charts where there are different rules.

You get all of the same drug benefits as Medicare Part D

Chapter 5 has information about drugs covered by Medicare and MassHealth. Although you don't have Medicare, you get all of the same benefits as Medicare Part D. We noted where there is a difference.

You may have more appeal rights (Board of Hearings)

Chapter 8 has information about filing an appeal.

If you do not agree with our decision about your Level I appeal (internal appeal), you can request a Board of Hearings (BOH) review for Medicaid-covered services. When we make a decision about health care coverage, we will send you a letter. This letter will tell you about our decision, and it will also tell you how to file a BOH appeal.

Questions?

Call Customer Service toll-free at **1-888-867-5111**, TTY **711**, 8 a.m. – 8 p.m. local time, 7 days a week.

UnitedHealthcare SCO is a Coordinated Care plan with a Medicare contract and a contract with the Commonwealth of Massachusetts Medicaid program. Enrollment in the plan depends on the plan's contract renewal with Medicare.

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