

# Vendor Information

## UnitedHealthcare Dual Complete® Focus (HMO D-SNP)

As a member of the plan you get additional supplemental benefits not covered by Original Medicare. To get the most out of your additional benefits choose a network provider. You can find network providers online. You can also call Customer Service to help you find a network provider, or you can request to receive a paper copy.

Please see Chapter 4 of the Evidence of Coverage for details about these additional plan benefits.

Before contacting any of the providers below you must be fully enrolled in the plan.

Benefit Type	Vendor Name	Contact Information
<b>Hearing Exams</b>	Plan network providers in your service area	1-866-480-1086, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week <a href="http://www.UHCCommunityPlan.com">www.UHCCommunityPlan.com</a>
<b>Hearing Aids</b>	UnitedHealthcare Hearing	1-855-523-9355, TTY 711 8 a.m. - 8 p.m. CT, Monday - Friday <a href="http://www.uhchearing.com">www.uhchearing.com</a>
<b>Vision Care</b>	UnitedHealthcare Vision®	1-866-480-1086, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week To find a routine vision provider go to: <a href="http://www.medicare.myuhcvision.com">www.medicare.myuhcvision.com</a> .
<b>Dental Services</b>	UnitedHealthcare Dental	1-866-480-1086, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week To find a provider go to: <a href="http://www.UHCMedicareDentistSearch.com">www.UHCMedicareDentistSearch.com</a>
<b>NurseLine</b>	NurseLine	1-877-440-9407, TTY 711 24 hours a day, 7 days a week <a href="http://www.UHCCommunityPlan.com">www.UHCCommunityPlan.com</a>
<b>Routine Transportation (Limited to ground transportation only)</b>	Comfort Care Transportation	1-866-879-8023, TTY 711 6 a.m. - 8 p.m. CT, Monday - Friday
<b>Health Products Benefit Card</b>	FirstLine Medical®	1-844-368-7171, TTY 711 7 a.m. - 7 p.m. CT, Monday - Friday; 7 a.m. - 4 p.m. CT, Saturday <a href="http://www.HealthProductsCard.com">www.HealthProductsCard.com</a>

Benefit Type	Vendor Name	Contact Information
<b>Meal Benefit</b>	Mom's Meals NourishCare®	1-855-428-6667, TTY 711 7 a.m. - 6 p.m. CT, Monday - Friday <a href="http://www.momsmeals.com/care-transitions/">http://www.momsmeals.com/care-transitions/</a>
<b>Personal Emergency Response System</b>	Philips Lifeline	1-855-596-7612, TTY 711 8 a.m. - 8:30 p.m. ET, Monday - Friday; 10 a.m - 4 p.m. ET, Saturday <a href="http://www.lifeline.philips.com/UHCMedicare">www.lifeline.philips.com/UHCMedicare</a>
<b>Fitness Membership</b>	Renew Active™	1-866-480-1086, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week <a href="http://www.UHCRenewActive.com">www.UHCRenewActive.com</a>
<b>Virtual Medical Visits</b>	American Well	1-866-480-1086, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week <a href="http://www.amwell.com">http://www.amwell.com</a> Not all medical conditions can be treated through virtual visits. The virtual doctor will identify if you need to see an in-person doctor for treatment.
<b>Mental Health Virtual Visits</b>	Plan network providers	1-800-496-5841, TTY 711 24 hours a day, 7 days a week <a href="http://virtualvisitsmentalhealth.uhc.com">http://virtualvisitsmentalhealth.uhc.com</a> Not all medical conditions can be treated through virtual visits. The virtual doctor will identify if you need to see an in-person doctor for treatment.
<b>Supports for Caregivers</b>	UnitedHealthcare	1-888-336-4850, TTY 711 24 hours a day, 7 days a week <a href="http://www.UHCforCaregivers.com">www.UHCforCaregivers.com</a>



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Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a Medicare approved Part D sponsor. Enrollment in these plans depends on the plan's contract renewal with Medicare.