

Vendor Information

UnitedHealthcare Dual Complete® (HMO-POS D-SNP)

As a member of the plan you get additional supplemental benefits not covered by Original Medicare. To get the most out of your additional benefits choose a network provider. You can find network providers online. You can also call Customer Service to help you find a network provider, or you can request to receive a paper copy.

Please see Chapter 4 of the Evidence of Coverage for details about these additional plan benefits.

Before contacting any of the providers below you must be fully enrolled in the plan.

Benefit Type	Vendor Name	Contact Information
Hearing Exams	Plan network providers in your service area	1-866-480-1086, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week www.UHCCommunityPlan.com
Hearing Aids	UnitedHealthcare Hearing	1-855-523-9355, TTY 711 8 a.m. - 8 p.m. CT, Monday - Friday www.uhchearing.com
Vision Care	UnitedHealthcare Vision®	1-866-480-1086, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week To find a routine vision provider go to: www.medicare.myuhcvision.com .
Dental Services	UnitedHealthcare Dental	1-866-480-1086, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week To find a provider go to: www.UHCMedicareDentistSearch.com
NurseLine	NurseLine	1-877-365-7949, TTY 711 24 hours a day, 7 days a week
Routine Transportation (Limited to ground transportation only)	LogistiCare®	1-866-418-9812, TTY 1-866-288-3133 8 a.m. - 5 p.m. local time, Monday - Friday www.logisticare.com
Meal Benefit	Mom's Meals NourishCare®	1-855-428-6667, TTY 711 7 a.m. - 6 p.m. CT, Monday - Friday http://www.momsmeals.com/care-transitions/

Benefit Type	Vendor Name	Contact Information
Personal Emergency Response System	Philips Lifeline	1-855-596-7612, TTY 711 8 a.m. - 8:30 p.m. ET, Monday - Friday; 10 a.m - 4 p.m. ET, Saturday www.lifeline.philips.com/UHCMedicare
Fitness Membership	Renew Active™	1-866-480-1086, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week www.UHCRenewActive.com
Virtual Medical Visits	American Well/Novant Health System	1-866-480-1086, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week www.amwell.com or for Novant Health patients visit www.MyNovant.org to use the MyChart app to access virtual visits. Not all medical conditions can be treated through virtual visits. The virtual doctor will identify if you need to see an in-person doctor for treatment.
Mental Health Virtual Visits	Plan network providers	1-800-496-5841, TTY 711 24 hours a day, 7 days a week http://virtualvisitsmentalhealth.uhc.com Not all medical conditions can be treated through virtual visits. The virtual doctor will identify if you need to see an in-person doctor for treatment.



Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a Medicare approved Part D sponsor. Enrollment in these plans depends on the plan's contract renewal with Medicare.