

Vendor Information

UnitedHealthcare® Senior Care Options (HMO D-SNP)

UnitedHealthcare® Senior Care Options NHC (HMO D-SNP)

As a member of the plan you get additional supplemental benefits not covered by Original Medicare. To get the most out of your additional benefits choose a network provider. You can find network providers online. You can also call Customer Service to help you find a network provider, or you can request to receive a paper copy.

Please see Chapter 4 of the Evidence of Coverage for details about these additional plan benefits.

Before contacting any of the providers below you must be fully enrolled in the plan.

Benefit Type	Vendor Name	Contact Information
Hearing Exams	Plan network providers in your service area	1-888-867-5511, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week www.UHCCommunityPlan.com
Vision Care	UnitedHealthcare Vision®	1-888-867-5511, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week To find a routine vision provider go to: www.medicare.myuhcvision.com .
Dental Services	UnitedHealthcare Dental	1-888-867-5511, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week To find a provider go to: www.UHCMedicareDentistSearch.com
Routine Transportation (Limited to ground transportation only)	LogistiCare®	1-866-428-1967, TTY 711 8 a.m. - 5 p.m. ET, Monday - Friday
Health & Wellness Products Card	Solutran	1-833-853-8587, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept www.HealthyBenefitsPlus.com/HWPCard
Fitness Membership	SilverSneakers® Fitness program	1-888-423-4632, TTY 711 8 a.m. - 8 p.m. ET, Monday - Friday silversneakers.com

Benefit Type	Vendor Name	Contact Information
Virtual Medical Visits	American Well	1-888-867-5511, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week http://www.amwell.com Not all medical conditions can be treated through virtual visits. The virtual doctor will identify if you need to see an in-person doctor for treatment.



UnitedHealthcare SCO is a Coordinated Care plan with a Medicare contract and a contract with the Commonwealth of Massachusetts Medicaid program. Enrollment in the plan depends on the plan's contract renewal with Medicare. This plan is a voluntary program that is available to anyone 65 and older who qualifies for MassHealth Standard and Original Medicare. If you have MassHealth Standard, but you do not qualify for Original Medicare, you may still be eligible to enroll in our MassHealth Senior Care Option plan and receive all of your MassHealth benefits through our SCO program.