

# 2013 Medicare Plan Ratings

The Medicare Program rates all health and prescription drug plans each year, based on a plan's quality and performance. Medicare Plan Ratings help you know how good a job our plan is doing. You can use this Plan Rating to compare our plan's performance to other plans. Examples of the areas covered by this rating include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications

For 2013, UnitedHealthcare received the following overall Plan Rating from Medicare:

★★★★  
**3.5 Stars**


**The number of stars shows how well our plan performs.**

|       |               |
|-------|---------------|
| ★★★★★ | excellent     |
| ★★★★  | above average |
| ★★★   | average       |
| ★★    | below average |
| ★     | poor          |

Learn more about our plan and how we are different from other plans at [www.medicare.gov](http://www.medicare.gov).

You may also contact us 8 a.m. - 8 p.m. local time, 7 days a week at **1-888-834-3721** (toll-free) or **711** (TTY/TDD).

Current members please call **1-877-702-5110** (toll-free) or **711** (TTY/TDD).



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This information is available for free in other languages. Please contact our customer service number at 1-877-702-5110, TTY 711, 8 a.m. - 8 p.m. local time, 7 days a week.

Esta información está disponible sin costo en otros idiomas. Comuníquese con nuestro Servicio al Cliente al número 1-877-702-5110, TTY 711, de 8 a.m. – 8 p.m. hora local, los 7 días de la semana.

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