



IMPORTANT NOTICE for Rlte Care Members.

It's time to renew your coverage.

Your action is needed.

As our valued member, we want to make sure you continue to receive the care you need to stay healthy. If you had Rlte Care in 2013, you will soon receive a notice about renewing your coverage. This notice from the State of Rhode Island will be on yellow paper. When you receive it, you must act right away to keep your coverage in place.

Anyone who had Rlte Care in 2013 will be asked to recertify their eligibility before the year is over. If you had Rlte Care in 2013, you do not need to wait to receive a

letter from the State to recertify. See ways to renew below. If you wait to receive the letter from the State, you must act by the date indicated in the letter.

Don't let your coverage expire.

Your coverage will end by the date specified in the letter. You'll receive a notice 10 days before this date to let you know that your coverage is about to end. If you don't begin the renewal process before the deadline, you may still be eligible for coverage. But, it will take some time for your coverage to be reinstated.

There are four ways to renew.

In past years, you may have received a renewal form that you could return by mail. This year the process will be different.



BY PHONE

Call the HealthSource RI Contact Center at **1-855-651-7879**. **This is the easiest way to renew.** Representatives are available Monday through Saturday from 8 a.m.–9 p.m. and Sunday from noon–6 p.m. They can assist you in any language.



IN PERSON

Visit your local DHS office or make an appointment with a navigator in your community. Find one by calling **1-855-651-7879** or at **tinyurl.com/HSRInavigators**.



BY MAIL

Download an application online at **tinyurl.com/RIHealthApp**.



ONLINE

Visit **www.eohhs.ri.gov/renewals** and click on "Renew online!" Be sure to call **1-855-651-7879** if you have questions.

We're glad to have you as our member.

Call us at **1-800-587-5187 (TTY 711)** if there's anything we can do to help as you renew your coverage.