

Transplant Services

Getting a transplant can be scary. But you don't have to go through it alone. Our transplant services program is here to help. Our care management specialists will help to explain your choices. They will answer your questions and will help with travel and lodging. They will also help you through any step of the process. They support you from the first referral until up to a year after your transplant. This lets you think about what is most important – your healing and recovery. Then after that year, they can help you find a health care facility. You can also take comfort because our contracted doctors share our belief in total patient care.

The Transplant Process

Once you get a referral for a transplant, our care management specialist will have it reviewed. An outside expert in that field will do this. This is to confirm a transplant is the best option for you. If the expert agrees with the referral, our care management specialist will work with you and your family. They will answer any questions and help you get ready for the transplant. The specialist also works with you and your doctor to help you choose the transplant center that best fits your needs.

The Transplant Network

We contract with United Resource Network, which has many transplant Centers of Excellence in the country. The centers are evaluated each year and must meet strict measures. This is to help ensure their quality. Some measures include the number of transplants done each year. Also measured are the outcomes, and the individual credentials of the doctors. The transplant facilities are located at major medical centers and hospitals all over the United States. They provide services for both adults and children. You can get a list of them from your care management specialist. You can select any center that is authorized for the transplant you need, regardless of location.

Transplant Types

Our transplant program is for patients who have a medical diagnosis or conditions that are appropriate for transplantation of:

- Heart
- Heart/lung
- Kidney
- Kidney/pancreas
- Liver
- Lung
- Bone marrow
- Stem cell

For more information on the UnitedHealthcare Transplant Program, call 1-800-418-4994.