




We're here for you.

We're working to make it easier for you to get the health care coverage you need.

 If you ever have questions, call us toll-free at **1-800-414-9025 (TTY: 711)**

 **uhcommunityplan.com**

If you need this information in another language, call 1.800.414.9025 (TTY: 711) Monday, Tuesday, Thursday and Friday from 8 a.m. to 5 p.m., or Wednesday 8 a.m. to 8 p.m. Si necesita esta información en otro idioma, llame al 1.800.414.9025 (TTY: 711), los lunes, martes, jueves y viernes, de 8 a. m. a 5 p. m.; o los miércoles, de 8 a. m. a 8 p. m. ប្រសិនបើលោកអ្នក ចាំបាច់ប្រើភាសាដទៃទៀត សូមទាក់ទងតាមទូរស័ព្ទលេខ៖ 1.800.414.9025 (TTY: 711)។ 如果需要其他语言版本的此信息，请致电1.800.414.9025 (TTY: 711)។ При необходимости получения данной информации на другом языке е позвоните 1.800.414.9025 (TTY: 711). Nếu bạn cần thông tin này bằng ngôn ngữ khác, hãy gọi số 1.800.414.9025 (TTY: 711).

UnitedHealthcare
Community Plan
1001 Brinton Road
Pittsburg, PA 15221

Important information inside.




Deciding when it's an emergency

 Pennsylvania's Children's Health Insurance Program
We Cover All Kids.
Commonwealth of Pennsylvania

 **UnitedHealthcare**
Community Plan

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Is it an emergency?

An emergency is a sickness or injury that will harm you if not treated fast.

Not an
Emergency

Not an emergency
but still needs
attention now

Emergency

Hospital Emergency Room

In a life-threatening emergency, **Dial 911 immediately**

• **Examples of emergencies:**

- Signs of a heart attack or stroke
- Bleeding that won't stop
- Bad burns
- Losing consciousness
- Having trouble breathing
- Feeling like you might hurt someone
- Severe allergic reaction

• If you visit the emergency room, call your doctor as soon as you can after your visit so you can get follow-up care.

Your Primary Care Physician

- UnitedHealthcare Community Plan members – the name, address and phone number of your doctor is on your member ID card. That is your Medical Home.
- See your doctor for anything that isn't an emergency. This can include sickness and injuries or vaccinations.
- Your doctor knows your medical history and can give you care that is best for you.
- Check with your doctor to see if they have after-hours appointments.

Urgent Care Center

Visit an Urgent Care Center if you have any of these minor problems or when you are unable to see your doctor:

- Allergies
- Sprains or Strain
- Headache
- Bladder Infection
- Sinus Infection
- Sore Throat
- Minor Cuts
- Bruises
- Ear Pain
- Rash
- Fever
- Minor Burns
- Cough or Cold

For a list of Urgent Care Centers, call Member Services at **1-800-414-9025 (TTY: 711)**.

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uhcommunityplan.com

Your health information

My Doctor and Medical Home

Name: _____

Address: _____

Phone: _____

My Urgent Care Center

Name: _____

Address: _____

Phone: _____

My Hospital

Name: _____

Address: _____

Phone: _____

Keep this with you, or in a place where you can find it quickly when you need it.