

Member Advisory Council – Statewide

UHC Staff	Title	Present
Alissa Dickey	Director of Quality	X
Brad Grundmeyer	Director, Marketing and Community Outreach	X
Deborah Jones	Community Outreach	X
Karl Lirette	Chief Operating Officer	X
Larry Smith	Compliance Director	X
Melanie Thompson	Member Retention Specialist	X
Rhonda Winbush	Community Outreach, GSA-C	X
Paul Norman	Counsel	X
Akilah Taylor	Community Outreach	X
Guest Name		Present
S. T.	UHC Member	
S. F.	UHC Member	X
J. B.	UHC Member	
G. B.	UHC Member	
Linda Hamilton	Star Hill Church	
Rodney Reese	Sarcoidosis Awareness Fdntn	
D. B.	Plain Dealing	X
Cathy Rami	EWP Physical Therapy	X
Destiny Rohmfeld	DHH	
Lucille Sensely	Catholic Charities	
Diane Pitts	Catholic Charities	
R M.	Bossier City, LA	X

Minutes Submitted By:

Minutes Approved By:

4-1-2014

4-22-2014

Deborah Jones

Date

Brad Grundmeyer, Director Mktg & Community Outreach

Date

TOPIC: Roll Call / Meeting to Order		PRESENTER: B. Grundmeyer		
DISCUSSION	RECOMMENDATIONS	ACTIONS/ASSIGNMENTS	DATE DUE	DATE TO MAC
Mr. Grundmeyer called the meeting to order at 6:08 pm for the Member Council Advisory Meeting.	N/A			

TOPIC: Confidentiality Statement / Agreement		PRESENTER: G. Milligan		
DISCUSSION	RECOMMENDATIONS	ACTIONS/ASSIGNMENTS	DATE DUE	DATE TO MAC
Ms. Jones read the confidentiality statement and attendees confirmed their understanding of the statement.	N/A			

TOPIC: Introductions		PRESENTER: All		
DISCUSSION:	RECOMMENDATIONS	ACTIONS/ASSIGNMENTS	DATE DUE	DATE TO MAC
All members present in the room and on the phone introduced themselves.	N/A			

TOPIC: Charter Review		PRESENTER: B. Grundmeyer		
DISCUSSION:	RECOMMENDATIONS	ACTIONS/ASSIGNMENTS	DATE DUE	DATE TO MAC
Mr. Grundmeyer presented the 2014 Member Advisory Council Charter. The Charter has been modified to provide for a Statewide MAC meeting once a quarter. The council's meetings will be held quarterly in Baton Rouge with statewide members participating in-person or via conference bridge. The council's organizational structure and goals were presented.		Conflict of interest statements need to be signed. Mr. Grundmeyer will send out dates to membership with a copy of the charter.		

TOPIC: 2014 Goals		PRESENTER: B. Grundmeyer		
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UnitedHealthcare Community Plan of Louisiana

DISCUSSION:	RECOMMENDATIONS	ACTIONS/ASSIGNMENTS	DATE DUE	DATE TO MAC
<p>Member feedback → Discussed the importance of working on the issue of diabetes in young children.</p> <p>Cathy Rami → working on a project to address obesity and diabetes.</p> <p>Rhonda Winbush → discussed bullying and suicide prevention in schools. She expressed an opportunity to approach teachers and caregivers about helping kids to be okay about going to school.</p> <p>Akilah Taylor → discussed rewards program and feedback that it is difficult to actually receive them.</p> <p>Deborah Jones → discussed the issue of telemedicine.</p> <p>Karl Lirette → mentioned how telemedicine this is currently a hot topic in the 2014 legislative session. Will be hearing a lot more about this throughout the year.</p> <p>Member feedback → telemedicine would be a convenience and would enjoy the benefits of having that service.</p> <p>Karl Lirette → mentioned there are plenty of different versions of telemedicine and a positive outcome would be to see a specialist resulting in an improvement to access. Cases would be reviewed on a consult basis. There would be a need to have the rules changed so that the PCP and specialist both get paid.</p>				
TOPIC: New Business		PRESENTER: B. Grundmeyer		

UnitedHealthcare Community Plan of Louisiana

DISCUSSION:	RECOMMENDATIONS	ACTIONS/ASSIGNMENTS	DATE DUE	DATE TO MAC
<p>Larry Smith → brought up the lack of good participation in the council meetings. He questioned the members on the call - Why are you participating in the council?</p> <p>Member feedback → member was hoping through her participation to learn about new information regarding coverage and how to provide her child with the best healthcare. Potential focus Area on young mothers.</p>	N/A			
<p>TOPIC: Upcoming Events</p>	<p>PRESENTERS: Deborah Jones, Rhonda Winbush, Akilah Taylor, Melanie Thompson</p>			
<p>Deborah Jones – GSA B</p> <ol style="list-style-type: none"> <u>Medical Legal Partnership</u>: working with people with morbidities with legal components. Focus now is children with asthma. Looking for engagement opportunities within Bayou Health. <u>Sarcoidosis Event</u> - early April <u>SWLA Play Day</u> - mid April <p>Rhonda Winbush - GSA C</p> <ol style="list-style-type: none"> <u>Early Head Start</u> - focus on Spring cleaning for parents. Will provide information to individuals with disabilities at event. <u>Catholic Charities of Shreveport</u> - working with individuals with SNAP benefits. Presenting the Food for Thought program to participants. <u>Macaroni Kids</u> - various organizations participate in order to get families together for physical therapy and movement activities. <u>Gumbo Galligators</u> - an open enrollment event in Natchitoches that helps support disadvantaged youth and foster children. <p>Akilah Jones -</p> <ol style="list-style-type: none"> Ascension Health Trail Run LA SB Health Alliance <p>Melanie Thompson - GSA A</p> <ol style="list-style-type: none"> April 12 - Iron Kids Event (Run in New Orleans) → UHC is a National sponsor for these events. 				