

Health Plan ID: 2162438
 Health Plan Name: UnitedHealthcare Community Plan
 Health Plan Contact: Tricia Grayson
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S139 Format
 Member Advisory
 Council 9/26/13

Minutes

Meeting called by	April Golenor, UnitedHealthcare Plan President				
Type of meeting	Member Advisory Council - GSA B				
Facilitator	Tricia Grayson, UnitedHealthcare Marketing Director				
Note taker	Deborah Jones				
Timekeeper	Tricia Grayson				
Attendees	Tricia Grayson Director Community Outreach, Chair Deborah Jones Community Outreach, UnitedHealthcare Michael Dickey Director of Quality, UnitedHealthcare Larry Smith, Compliance Officer, UnitedHealthcare Diane Pitts Catholic Charities Reese Sarcoidosis Awareness Fdn Member 1 Cathy Rami EWP, Indep. Physical Therapist				
Agenda topics					
Discussion	Mrs. Grayson called the meeting to order. Mrs. Jones read the confidentiality statement and attendees showed their understanding of the statement				
Conclusions	All agreed				
Action items				Person responsible	Deadline
none					
Discussion	Approved minutes from previous meeting				
Conclusions					
Action items	Approved			Person responsible	
Discussion	Follow-up to previous meeting's discussion on physical therapy. Mrs. Grayson confirmed that physical therapy that requires pre-authorization. Members should bring their own specific needs to their PCP or call for specific benefit questions.				
Conclusions					
Action items				Person responsible	
Discussion	The group discussed coordination of care and how UnitedHealthcare can help members who have and/or are having difficulties getting appointments. Mrs. Grayson reminded the Council of its proper forum to address specific personal member health issues. The group shared information on				
Conclusions					

Action items	Mrs. Grayson adjourned the Member Council Advisory Meeting GSA (B) at 7:30 pm.		Person responsible		
Observers					
Resource persons					
Special notes					

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Rodney

dees confirmed their

Deadline

ical therapy is a covered benefit
tact member services with

Deadline

a specific health condition
ose and that this is not the
various upcoming events.

Deadline