

Extra Benefits We Provide That are Not Covered by Medicaid

As a member of UnitedHealthcare Community Plan, you have access to services that are not generally covered through Medicaid fee-for-service. These are known as “enhanced benefits.” We provide the following enhanced benefits:

- **Adult Dental:** Dental health is important to overall health and can prevent other illnesses. We will provide preventive dental coverage for members who are age 21 and older. This benefit is limited to in-network providers.
- **Adult Vision:** Good vision is related directly to a higher quality of life and independence, and provides early detection of diseases like diabetes, multiple sclerosis and high blood pressure. We will provide adult vision coverage to eligible members over the age of 21. Our vision coverage includes an annual eye exam and frames/lenses every two years, if necessary. This benefit is limited to in-network providers.
- **Acute Home-delivered Meals:** Members who are discharged from an acute inpatient hospital stay or from a nursing facility back into the community setting can receive nutritious prepared meals chosen from menus that support the management of many chronic conditions such as diabetes. After discharge, 14 meals will be conveniently delivered to your home; enough to provide two meals per day for seven days. Requests are coordinated through your care coordinator and require approval.
- **Environmental Home Modifications:** Environmental home modifications such as ramps and grab bars in homes can help you live safely in the least restrictive environment. We will provide environmental and home modifications to all members who are not currently eligible for coverage through a waiver. Limits include \$5,000 each calendar year or \$10,000 per lifetime. Requests for modifications are coordinated through your Care Coordinator and require approval.
- **Non-emergency Medical Transportation (NEMT):** NEMT provides crucial support for helping individuals take personal responsibility and improving overall health. This benefit will improve your access to care, particularly in rural areas where transportation needs affect a member’s ability to pursue a healthier lifestyle. Our enhanced benefit includes additional trips (both ways) for all eligible members to: well-care visits for members over the age of 21; DME repair providers; and Medicaid eligibility offices.
- **Transitional Support Funds:** Transitional support funds will be made available when other resources are not available to remove barriers preventing eligible members from being discharged from psychiatric hospitals. Requests are coordinated through your care coordinator and require approval.

Member Services: **1-866-622-7982, TTY 711**, Daily, 8:00 a.m. to 8:00 p.m. The call is free.

- **Alere Quit For Life®:** Using an integrated mix of medication support, phone-based behavioral coaching and web-based learning and support tools, the Quit For Life® Program is a tobacco cessation program available to all eligible members.
- **MyHealthLine Free Cellphone Program:** Being able to connect directly with you is essential to supporting your health improvement goals. To support open communication, we will provide our free cellphone program, MyHealthLine, to all eligible members. MyHealthLine provides 350 minutes per month and unlimited texting. By providing a cellphone pre-programmed with UnitedHealthcare contacts, members can quickly and easily reach us to discuss benefit questions or for NurseLine support.
- **Weight Watchers:** We will provide 10 Weight Watchers meeting vouchers annually to qualified members who are 10 years of age and older. Members will learn valuable skills about healthy eating and weight loss. Reviews are coordinated through the individual's Care Coordinator and require approval.
- **Baby Blocks Prenatal Care Program:** Prenatal care is foundational to a healthy pregnancy and improved health and early childhood outcomes. Baby Blocks reminds and rewards members for attending prenatal appointments and appointments into their baby's first 15 months. The program includes an easy enrollment process, appointment reminders and health tips. We will provide Baby Blocks to all pregnant members or members who are new mothers.