

Enrollment Deadline Extended to September 1, 2018, for Medicaid Managed Care Organization Long Term Services and Supports Providers

Information posted June 19, 2018

Note: *Texas Medicaid managed care organizations (MCOs) must provide all medically necessary, Medicaid-covered services to eligible clients. Administrative procedures such as prior authorization, pre-certification, referrals, and claims/encounter data filing may differ from traditional Medicaid (fee-for-service) and from MCO to MCO. Providers should contact the client's specific MCO for details.*

The enrollment deadline has been extended to September 1, 2018, for Long Term Support Services (LTSS) providers serving MCO members that are required to enroll through the Medicaid MCO LTSS provider enrollment process.

To allow sufficient time for application processing, MCO LTSS providers are strongly advised to submit applications as soon as possible. The MCOs will cease claims processing effective September 1, 2018, for any MCO LTSS provider that has not successfully completed the enrollment process.

An MCO LTSS Provider is any provider who provides LTSS services under a specific National Provider Identifier (NPI) and taxonomy combination through Medicaid Managed Care, but does not have an active Texas Provider Identifier (TPI) through TMHP, an Atypical Provider Identifier (API) through this process, or an enrollment through the Department of Aging and Disability Services (DADS) (Legacy).

MCO LTSS providers may obtain an application by submitting a request to [MCO LTSS Provider Re-Enrollment@hhsc.state.tx.us](mailto:MCO_LTSS_Provider_Re-Enrollment@hhsc.state.tx.us). The request must include the provider's business name, tax identification number, NPI, and taxonomy code.

Providers that have completed enrollment and are receiving denials due to non-enrollment should follow the respective MCO's claims and appeals process or contact the MCO.

Additional information may be found at HHS's [website](#).

For more information, call the TMHP Contact Center at 1-800-925-9126.