

## **An Important Message from The Texas Health and Human Services Commission (HHSC)**

### **Order Small Alternative Devices Electronically Beginning May 1, 2018**

HHSC is streamlining the SAD request process. Provider agencies will now be able to order SADs electronically through the DataLogic Vesta EVV vendor system, eliminating the requirement to complete a SAD Agreement form and the requirement for individual and member signatures to order a SAD.

The new eSAD process is effective May 1, 2018 and will allow provider agencies to:

- Order a new or replacement SAD
- Order additional zip tie(s)
- Track SAD and zip tie order(s)
- Manage, assign and un-assign SADs
- Manage shipping addresses

This new electronic ordering process will help reduce the number of rejected SAD requests due to missing or incorrect information. The EVV system will also auto-populate the following information from the client record on the eSAD order request:

- Client Name
- Medicaid ID
- DOB
- Client address
- Payor
- Program

Please contact DataLogic Vesta at [info@vestaevv.com](mailto:info@vestaevv.com) for questions regarding the eSAD ordering process.

Please contact HHSC EVV Operations at [Electronic\\_Visit\\_Verification@hhsc.state.tx.us](mailto:Electronic_Visit_Verification@hhsc.state.tx.us) for questions regarding this notice.