



**Important Reminder for TennCare Behavioral Health Providers:  
Evaluation and Management Codes for Same-Day Services**

Your reimbursement for services to UnitedHealthcare Community Plan members is based on the Healthcare Common Procedure Coding System (HCPCS)/ Current Procedural Terminology (CPT) code or codes you use to describe the health care services provided, as allowed by your fee schedule.

Please review the following information about billing for Evaluation and Management (E&M) services to help ensure accurate claim submission and payment.

In most cases, you should not report multiple HCPCS/CPT codes when a single comprehensive code is sufficient to describe the services. The National Correct Coding Initiative Policy Manual states: "Procedures should be reported with the most comprehensive CPT code that describes the services performed. Physicians must not unbundle the services described by a HCPCS/CPT code."

**If the following E&M codes are billed for the same member more than once per date of service, regardless of the care provider billing the service, UnitedHealthcare Community Plan will pay the first claim received as appropriate and subsequent claims will be denied:**

Established Patient Office or Other Outpatient Services	99211, 99212, 99213, 99214, 99215
Hospital Discharge Services	99238, 99239
New or Established Patient Emergency Department Services	99281, 99282, 99283, 99284, 99285
Nursing Facility Services	99304, 99305, 99306, 99307, 99308, 99309, 99310, 99318
Domiciliary, Rest Home (e.g., Boarding Home) or Custodial Care Services	99324, 99325, 99326, 99327, 99328, 99334, 99335, 99336, 99337
Home Services	99341, 99342, 99343, 99344, 99345, 99347, 99348, 99349, 99350

**If the following E&M codes are billed for the same member more than once per date of service, regardless of the care provider billing the service, UnitedHealthcare Community Plan will place the claims in "pend" status and request medical records to help ensure coding rules are followed:**

Office or Other Outpatient Consultation Services	99241, 99242, 99243, 99244, 99245
Hospital Observation Services	99218, 99219, 99220
Hospital Inpatient Services	99221, 99222, 99223, 99234, 99235, 99236, 99251, 99252, 99253, 99254, 99255

If you have questions, please call 877-972-8844. Thank you.