



Important Reminder: TennCare Comprehensive Child & Family Treatment

Comprehensive Child & Family Treatment (CCFT) is a high-intensity, comprehensive service designed for children and adolescents at risk of being placed in hospitals, residential treatment centers or other out-of-home placements, as well as for those returning from out-of-home placements. The primary goal of CCFT is to empower families to monitor and manage the mental and physical health needs and high-risk behaviors of these children and adolescents to promote long-term stability in their home and community environment.

CCFT is team-based and provides services across the multiple systems in which the child or adolescent exhibits high-risk behaviors. These systems may include the family, school, child welfare, legal system and the community. Assessments and interventions are highly individualized and integrated, targeting identified behaviors through an individual-, family- and community-based approach. CCFT also provides 24/7 on-call services to address crisis situations as they emerge.

You can access the level of care guidelines for CCFT at UHCCCommunityPlan.com > For Health Care Professionals > Tennessee > Behavioral Health Level of Care Guides > Comprehensive Child and Family Treatment (CCFT).

Additionally, please keep the following information in mind when providing CCFT services. For future reference, this document will also be posted at:

<http://www.uhccommunityplan.com/content/dam/communityplan/healthcareprofessionals/providerinformation/TN-ComprehensiveChildFamilyTreatment.pdf>

Use of CCFT codes

The following CCFT codes can be used for services for UnitedHealthcare Community Plan members:

H0036HA	H0037HK	G9002
H0037HA	H2020	G9002HT

Prior authorization is required and applies only for the specific child or adolescent who has been identified as at-risk. While other family members may participate in family-based services, CCFT claims should be billed for *only* the child or adolescent determined to be at-risk. UnitedHealthcare Community Plan will not reimburse claims submitted for other family members participating in the CCFT services.

If you have questions, please call 877-972-8844. For general health plan questions, call 800-690-1606 or contact your local Provider Relations Advocate. Thank you.