



Attention Pharmacists: TennCare’s Medication Therapy Management Pilot Program

Medication Therapy Management (MTM) Pilot Program

Starting Jan. 21, 2018, a new TennCare pilot program authorized qualified Tennessee-licensed pharmacists to provide MTM services to eligible TennCare patients. Medication therapy management is the service or group of services that optimize therapeutic outcomes for individual patients.

The goal of MTM is to work with patients to actively manage their drug therapy by identifying, preventing and resolving medication-related problems. Pharmacists participating in the pilot will provide MTM under a collaborative practice agreement (CPA) with the TennCare Patient Centered Medical Home ([PCMH](#)) and Tennessee Health Link ([THL](#)) to help eligible members get the most benefit from their medications.

Pharmacist Participation in the MTM Pilot Program

In order to take part in the pilot program, TennCare requires that you have:

- A valid Tennessee license and meet their minimum insurance requirements
 - If you have questions, please contact TennCare Provider Services at **800-852-2683**.
- A unique tax ID number
- A TennCare Medicaid ID
 - You may have to take additional steps to be eligible for a TennCare Medicaid ID. You can read more at their [Provider Registration page](#).
- A CPA with a PCMH or a THL organization
 - Lists of current PCMH and THL care provider groups are in the Key Documents on TennCare’s [PCMH](#) and [THL](#) pages)
- Received training on, and use, the TennCare [Care Coordination Tool](#)
 - After you sign your CPA, you should request access to the tool by emailing TennCare.Pharmacy.AdobeSign@tn.gov. Please include the following information:
 - Name of TennCare PCMH or THL organization
 - Name of the pharmacist
 - Email address (contact information)
 - National Provider Identifier (NPI) number
 - TennCare Medicaid ID
 - Date the CPA was signed
- Have a network Participation Agreement with UnitedHealthcare
 - For information, please contact Marvin Quertermous at 615-372-3447 or marvin_quertermous@uhc.com.

If you’re a pharmacist who is not part of a PCMH or a THL and are interested in participating in the MTM pilot, please contact the Tennessee Pharmacist Association (TPA) at micah@thpharm.org.

Reimbursement Information for MTM Pilot Services

The payment model for the MTM pilot is “per month” based on the assigned risk level of the TennCare member. TennCare explains these categories in the reimbursement guidelines in the provider manual posted to the [TennCare MTM website](#).

- Critical, High, Medium-High Risk
- Targeted Disease States
 - Pediatric Asthma and Pediatric Diabetes

- Exceptions Service (attestation required)

For More Information

To help you take part in or learn more about the MTM program, please visit:

- [TennCare Provider Registration](#) - get your Medicaid ID
- [Access to Care Coordination Tool](#) - care providers participating in PCMH and THL programs can use the tool to identify care opportunities linked to quality measures
- TPA [Collaborative Practice Agreement – PCMH/THL](#)

If you have questions or would like more information about the MTM pilot program, please visit the [TennCare website](#) or email the pilot team at TennCare.MTMpilot@tn.gov. Thank you.