



CommunityCare

Helps Providers Coordinate Care and Access Care Plans for High Risk Patients

CommunityCare is UnitedHealthcare's online health care management tool to help you support your patients who are our highest risk members.

It facilitates coordination of care between providers, care coordinators and others involved with each member's care by providing the entire care team with access to the member's Individualized Care Plan (ICP).

CommunityCare complements our Person-Centered Care Model which focuses on engaging hard-to-reach members with complex care needs.

CommunityCare also helps fulfill compliance with the Centers for Medicare & Medicaid Services) Model of Care requirements. *To learn more about Model of Care requirements, see 2015 training opportunities on UnitedHealthcareOnline.com > Tools & Resources > Training & Education.*

CommunityCare may also reduce the need for phone calls and faxes and enhance practice efficiency.

How CommunityCare Works

1. A UnitedHealthcare Care Coordinator will reach out to discuss a member's needs. Your email address will be requested for initiating access to the system.
2. An email invitation inviting you to register with CommunityCare will be sent.
3. Following completion of the registration process you will have access to the member's plan of care, assessments and other health information online and in an easy to access format.

A detailed User Guide can be found at UnitedHealthcareOnline.com > Tools & Resources > Training & Education..

For more information, contact Provider Services at 877-842-3210.