



UnitedHealthcare Provider Advocate and Network Contracting Guide for New Mexico

This is assigned by specialty, facility, and/or location. This contact list was designed to help you get in touch with your New Mexico Provider Advocate and/or Network Contracting Team.

Physical Health – Provider Advocates			
Counties	Name and Title	Phone	Email
Colfax, Harding, Los Alamos, Mora, San Miguel, Taos, Union, Quay	Michelle Trujillo <i>Provider Advocate</i>	(505) 449-4147	michelle_trujillo@uhc.com
Catron, Chavez, Curry, De Baca, Dona Ana, Eddy, Hidalgo, Lea, Lincoln, Luna, Grant, Otero, Sierra, Roosevelt	Cely Pena <i>Provider Advocate</i>	(505) 449-4218	Aracely_Pena@uhc.com
San Juan, Cibola, McKinley, Rio Arriba	Julie Wohrlin <i>Provider Advocate</i>	(505) 449-4208	julie_wohrlin@uhc.com
Sandoval, Espanola, Santa Fe, Torrance, Valencia	Melissa Garcia <i>Provider Advocate</i>	(505) 449-4138	melissa_r_garcia@uhc.com
Behavioral Health – Network Managers			
Counties	Name and Title	Phone	Email
Cibola, McKinley, San Juan, Sandoval, Valencia, Colfax, Guadalupe, Los Alamos, Mora, Rio Arriba, San Miguel, Santa Fe, Taos, Union.	Valerie Kennedy <i>Network Manager</i>	(505) 798 - 6228	valerie.kennedy@optum.com
Bernalillo	Jill Kennedy <i>Network Manager</i>	(612) 632-6726	Jill.kennedy@optum.com
Chavez, Curry, De Baca, Eddy, Harding, Lea, Quay, Roosevelt, Catron, Dona Ana, Grant, Hidalgo, Lincoln, Luna, Otero, Sierra, Socorro, Torrance, I H S/638, Navajo Area & Albuquerque Area	Jared Higdon <i>Network Manager</i>	(952) 202-4533	william.higdon@optum.com
All	Frances Johnson <i>Facility Contract Manager</i>	(540)898-8042	frances.johnson@optum.com

Home & Community Based Services – Provider Advocates			
Counties	Name and Title	Phone	Email
Bernalillo, San Juan, Sandoval, McKinley, Cibola	Jacque Daniels <i>Provider Advocate</i>	(505)449-4328	jdani33@uhc.com
Bernalillo, Colfax, Curry, De Baca, Guadalupe, Harding, Los Alamos, Mora, Quay, Rio Arriba, Roosevelt, San Miguel, Santa Fe, Taos, Torrance, Union, Valencia	Cynthia Cordova <i>Provider Advocate</i>	(505) 449-4328	cynthia_a_cordova-rivera@uhc.com
Catron, Chavez, Dona Ana, Eddy, Grant, Hidalgo, Lea, Lincoln, Luna, Otero, Sierra, Socorro	Christina Salgado <i>Provider Advocate</i>	(952) 406-4200	christina_a_salgado@uhc.com
Ancillary – Network Account Managers			
Counties	Name and Title	Phone	Email
Catron, Chaves, Cibola, Colfax, Curry, De Baca, Dona Ana, Eddy, Grant, Guadalupe, Harding, Hidalgo, Lea, Lincoln, Luna, McKinley, Mora, Otero, Quay, Rio Arriba, Roosevelt, San Juan, San Miguel, Sierra, Socorro, Taos, Union and Valencia	Jeff Jankowski <i>Network Account Manager</i>	(763) 283-2669	jeff_jankowski@uhc.com
Bernalillo, Sandoval, Santa Fe, and Torrance	Charlene Goodman <i>Network Account Manager</i>	(505) 449-4133	charlene_goodman@uhc.com
Skilled Nursing Facility – Provider Advocate			
Counties	Name and Title	Phone	Email
All Counties in NM	Bridgette Benavidez <i>Provider Advocate</i>	(505) 449-4359	b.benavidez@uhc.com
Home Health/Hospice – Provider Advocate			
Counties	Name and Title	Phone	Email
All Counties in NM	Kerri Tashjian <i>Provider Advocate</i>	(952) 406-6420	kerri.tashjian@uhc.com

Physical Health – Network Contract Managers	
Specialties	Name and Title, Phone, Email
Contractor for federally qualified health care centers, rural health centers, and school based health centers.	Greg Bush <i>Network Contract Manager</i> (505) 449-4128 greg_bush@uhc.com
Contractor for physician services for northern New Mexico and areas of Bernalillo County. Counties are Cibola, Sandoval, Santa Fe, San Miguel, Guadalupe, Quay, McKinley, Sandoval, San Juan, Rio Arriba, Taos, Mora, Colfax, Harding, and Union. For Bernalillo County, the zip codes are 87002, 87008, 87102, 87104, 87105, 87106, 87108, 87109, 87110, 87111, 87112, 87121, 87122, and 87124. Hospital affiliated medical groups: Southwest Medical Associates, New Mexico Heart Institute, Cibola Family Health Center, Cibola General, San Juan IPA (Non-Hospital Tax ID and Employed Hospital Tax ID providers), and ABQ Health Partners.	Florencia Abeyta <i>Network Contract Manager</i> (505)449-4221 florencia_abeyta@uhc.com
Contractor for physician services for southern New Mexico and areas of Bernalillo County. Counties are Catron, Socorro, Valencia, Torrance, Lincoln, De Baca, Roosevelt, and Curry, Grant, Sierra, Hidalgo, Luna, Dona Ana, Otero, Chavez, Eddy, and Lea. For Bernalillo county, the zip codes are 87107, 87113, 87114,87116, 87120, 87131, 87154, 87048, 87059, 87123, and 87199. Radiology services in Bernalillo county, Department of Health, and New Mexico Orthopedics. Hospital Affiliated Medical Groups: Roswell Clinic, Pecos Valley of New Mexico, Deming Clinic, Las Cruces Physician Services, White Sands Health Care System, and Gila Regional IPA.	John Gervasi, III <i>Network Contract Manager</i> (505) 449-4117 john_gervasi@uhc.com
Contractor for hospital and hospital affiliated physician groups to include University of New Mexico, Lovelace Health System, Community Health System, LifePoint, AMG Specialty Hospital, St. Vincent Medical Center, Cibola, Guadalupe Community Hospital, Sierra Vista Hospital, Artesia General Hospital, and Nor-Lea Hospital. Hospital Affiliated medical groups: Alta Vista, San Miguel Clinic, Pecos Valley of NM, Eastern NM Medical, Lea Regional Medical, Los Alamos Medical, Memorial Medical, Las Cruces Physician Practices, Guadalupe County, Taos, Nor-Lea General, Sierra Vista, and St. Vincent Medical Group	Amanda Mancha <i>Network Contract Manager</i> (505) 449-4145 amanda_mancha@uhc.com
Contractor for hospital and hospital affiliated physician groups to include Presbyterian Health Services, Advanced Care Hospital of Southern New Mexico, Kindred, Rehab Hospital of Southern New Mexico, San Juan Regional Medical Center (Only Hospital Services and Not its Employed Hospital Tax ID Providers), Miner’s Colfax Medical Center, Union County Hospital, Rehobeth McKinley, Gila Regional Medical Center, Gerald Champion, and Roosevelt General Hospital. Hospital Affiliated Medical Groups: Lovelace Regional Family Urgent Care Clinic, Miners Colfax Medical, Rehobeth McKinley Christian Health Care, RGH Internal Medical Group, and Union County General	Susan Berg <i>Network Contract Manager</i> (505) 449-4123 susan.e.berg@uhc.com