



Maternity Admission Notification Update for UnitedHealthcare Community Plans in Delaware, District of Columbia, Ohio, Pennsylvania and South Carolina

To better serve our provider community, we have streamlined our process in regards to maternity admission notifications:

- Please continue to call Intake at **800-366-7304** or fax the state-specific fax number below to notify of maternity admission notifications:
 - Delaware – 877-877-8230
 - District of Columbia – 877-881-8826
 - Ohio – 866-839-6454
 - Pennsylvania – 877-310-3826
 - South Carolina – 866-841-9336
- The reference number you receive at the time of your initial (maternity admission notification) call or fax is your “authorization” number.
- You will only receive a response back to your fax request if you indicate you are using a “Secure Fax” line. Privacy regulations require that all incoming and outgoing faxes must contain a patient privacy statement. Sample Privacy Statement: "This fax line is used to send and receive private patient health information; this fax machine is secure and is not used by patients; nor do patients have access to view incoming faxed documents." Due to these regulatory requirements, all faxes received from providers without a privacy statement will not receive fax confirmation. The standard processing of faxes will continue; however, provider confirmations will not be faxed back.
- The federal mandates for maternity are automatically approved, two days vaginal and four days cesarean.
- In the past, some hospitals called our National Administrative Support Unit (NASU) for the maternity admission notification number for the maternity case. The NASU will no longer communicate “approval numbers,” as this is the same number that is given at the time of maternity admission notification and therefore a duplicative effort. Any incoming calls to the NASU requesting approvals numbers will be transferred to Intake to receive the same reference number given at notification.
- This is the same number that Intake provides over the phone or via Secure Fax when the maternity admission notification is initiated

Please visit us at UHCCommunityPlan.com/health-professionals > [Select State](#) > [Provider Forms](#) to access the Prior Authorization Fax Form

If you have any questions, please contact your provider services center.