

UnitedHealthcare Community Plan's Healthy Michigan Plan PCP Health Risk Assessment Incentive Frequently Asked Questions

Key Points

- Primary care providers (PCP) who participate in UnitedHealthcare Community Plan's Healthy Michigan Plan (HMP) can earn annual incentives when members complete a health risk assessment (HRA).
- You can earn incentives per member, plus additional incentives if your practice serves more than 25 members and 90 percent complete the survey.
- Forms are available online at UHCCommunityPlan.com or michigan.gov/healthymiplan.

Overview

UnitedHealthcare Community Plan's Healthy Michigan Plan (HMP) will pay participating primary care providers (PCPs) an annual incentive for members who complete and submit a Health Risk Assessment (HRA) on or after April 1, 2018. Current HMP members are required to take the HRA every year. New members are encouraged to see their PCP and finish the assessment within 150 days of joining the health plan.

Frequently Asked Questions and Answers

Q1. What are the HRA incentives for each member?

A1. For the first year HRA, you'll earn a \$50 incentive for each new member who completes an HRA and UnitedHealthcare receives it within 150 days of their enrollment. For current members who have previously completed an HRA, you may earn a \$50 incentive if a new HRA is received within 150 days of their annual eligibility date. The eligibility date begins 11 months after their last assessment. For example, if the member's last HRA was attested on April 2, 2017, incentives would be paid for a 2018 HRA completed between March 2, 2018 and July 30, 2018.

Q2. What additional HRA incentives are available?

A2. If your practice has more than 25 HMP members, you'll get an additional \$5 for every member if 90 percent of the HRAs are submitted within the 150-day timeframe. This is true for both first year and subsequent HRAs. No incentive will be earned for HRAs sent in after the required timeframe. However, you may earn incentives for subsequent HRAS even if an earlier HRA was submitted after the required time frame.

Q3. When is an HRA considered complete?

A3. An HRA is considered complete when you select the healthy behavior that you discussed with the HMP member during your visit, and you complete the Primary Care Provider Attestation section of the HRA. Please use the appointment date as your attestation date.

Q4. Where can I find a HRA form?

A4. Effective April 1, 2018, please remember use the newly revised Healthy Michigan Plan Health Risk Assessment.

You can find the HRA at UHCCommunityPlan.com or michigan.gov/healthymiplan. To see which of your patients are HMP members, please visit UHCprovider.com/eligibility. You can also ask your Provider Advocate for a list of HMP members who still require an HRA.

Q5. How do I submit HRAs?

A5. HRAs can be sent by fax or mail to UnitedHealthcare Community Plan.

- **Fax number:** 855-740-0941
- **Mailing address:**
UnitedHealthcare Community Plan
Attn: Healthy Michigan HRA 26957
Northwestern Hwy, Suite 400
Southfield, MI 48033

OR

HRAs can be faxed MDHHS or submitted via CHAMPS.

- **Fax number:** 517-763-0200
- **CHAMPS:** The HRA form can be submitted and viewed in the CHAMPS system via the Health Risk Assessment Questionnaire Web Page.

Q6. What's the submission deadline?

A6. We encourage you to submit completed HRAs within two weeks of each member's visit.

Q7. Do I need to bill code 96160 on the claim?

A7. No. It's not necessary to include 96160 on the claim to indicate the HRA was completed during that visit. We'll use that code only as a reference; it won't factor into your incentive calculation.

Q8. When is the incentive paid?

A8. UnitedHealthcare will perform an annual audit of HRAs received to determine your incentive payment. The payment will accompany other annual UnitedHealthcare incentive programs, which are typically paid in April.

Q9. Who do I contact if I have questions?

A9. If you have questions about the HRA, please contact our Health Plan Operations Specialist at uhchmphra@uhc.com. We'll respond within 48-72 hours.

Thank you.