



### **Referral Requirement Change**

In early communications to participating primary care physicians (PCPs), UnitedHealthcare Community Plan of Louisiana indicated that we would require PCPs to manage member referrals to specialists to help improve coordination of care and appropriate use of health care services.

**However, we will not be requiring a formal management of referrals to specialists at this time.** Instead, we are focusing on a smooth onboarding process for members and participating physicians to help ensure our members can easily access the care they need as they become familiar with UnitedHealthcare Community Plan.

Referrals to specialists help members receive more comprehensive and coordinated care. While referrals are not required for UnitedHealthcare Community Plan of Louisiana, we do encourage coordination between the PCP and specialist, and we will evaluate the need for a formal referral process at a later time.

If you have any questions about this change, please contact your Physician Advocate. Thank you.