



Louisiana

Continuity of Care for Non-participating Providers

UnitedHealthcare Community Plan provides continuing coverage of care for Members who are engaged in an ongoing course of treatment with a non-participating Provider to promote continuity of care in the following situations:

Continuity of Care for Newly Enrolled Members

If a Member is receiving covered services prior to becoming a UnitedHealthcare Community Plan member, the member can continue to receive medically necessary services without prior authorizations for the first 30 calendar days of enrollment, regardless of if the services are provided by a participating or non-participating provider. After 30 calendar days, prior authorization requirements apply for those services identified as requiring prior authorization and if you are a non-participating provider. UnitedHealthcare Community Plan will continue to provide coverage for services determined to be medically necessary for an additional 60 calendar days or until the Member may be reasonably transferred without disruption, whichever is less. UnitedHealthcare Community Plan

Continuity of Care for Pregnant Women

In the event that a newly enrolled UnitedHealthcare member is receiving medically necessary covered services in addition to, or other than, prenatal prior to their UnitedHealthcare Community Plan Enrollment, UnitedHealthcare Community Plan shall provide continuation/coordination of such services up to 90 calendar days or until the member may be reasonably transferred without disruption, whichever is less. UnitedHealthcare Community Plan may require prior authorization for continuation of the services beyond 30 calendar days. However, UnitedHealthcare will not deny authorization solely on the basis that the provider is a non participating provider.