



SPECIAL BULLETIN: Claims Issue Impacting All Facilities Serving UnitedHealthcare Community Plan Membership (Bayou Health)

ISSUE: There is a known issue with the transmission of all inpatient and outpatient facility claims to Molina, resulting in claim nonpayment. This issue impacts all claims with service dates of Feb. 1, 2012, and after.

REMEDICATION: All **outpatient claims** were resubmitted to Molina on Thursday, March 8, 2012 – providers can expect payment upon the next check write. UnitedHealthcare is working to resolve the **inpatient claims** issue as quickly as possible, and will continue to update you until resolution is reached. Please check this website regularly for future updates.

ACTION: No action is necessary on the part of the facility. All impacted claims have been identified and will be resubmitted for processing.