



726 Yorklyn Road
Suite 200
Hockessin, DE, 19707

Re: UnitedHealthcare Community Plan – Delaware Product Expansion

Dear Physician:

We are excited to share that the Delaware State Department of Health recently awarded a Managed Long-Term Care (MLTC) plan contract to UnitedHealthcare Community Plan. We are eagerly anticipating enrollment of our first member on April 1, 2012.

How Does MLTC Work?

Acute care services for MLTC members are covered by fee-for-service Medicaid or Medicare. This allows MLTC members to maintain their existing relationship with their primary care physician (PCP) while obtaining additional services available through the MLTC program to support their care needs at home. A care coordinator from the health plan will work with MLTC members and their medical and long-term care service physicians to coordinate the member's total care/service needs.

What Does This Mean for You?

Your current agreement with UnitedHealthcare Community Plan now extends provision of your services now extends to UnitedHealthcare Community Plan's MLTC members to provide acute care services. No additional action is required by you at this time.

Where Can I Find More Information?

Our website, UHCcommunityplan.com, contains up-to-date information about our MLTC plan, including eligibility and benefits, claims submission and status, department contact information, and resources.

If you have questions or would like additional information about the MLTC plan, please contact our customer service center at 800-600-9007.

We are eager to work with you in this expanded capacity and thank you for caring for UnitedHealthcare Community Plan, Delaware Medicaid, Delaware Healthy Children, and Delaware Medicaid LTC enrollees.

Sincerely,

/s/
Andrea Potts
[Title]