



UnitedHealthcare Community Plan Transitional Care Override

Medications may be dispensed as an emergency three-day supply when there is a need to start drug therapy without delay and prior authorization is not available. When submitting a three-day supply, submit the following information:

- “Prior Authorization Type Code” (Field 461-EU) = ‘8’
- “Prior Authorization Number Submitted” (Field 462-EV) = ‘120’
- “Days Supply” on the claim segment of the billing transaction (Field 405-D5) = ‘3’

Pharmacists may also call the Optum RX Pharmacy Help Desk at 1-877-305-8952 with questions or requests for help with any TCO overrides.