

UnitedHealthcare Community and State Provider Refunds Address

Providers who wish to refund an overpayment on any UnitedHealthcare Community and State account for the KanCare program, they may do so by submitting a check to the following address:

Effective 1/2/13-
United HealthCare
PO Box 5230
Kingston NY 12401

Checks should be accompanied by the following information. This will help to ensure the refund is accurately credited to our system and in a timely manner.

- Patient Name
- Patient Medicaid ID #
- Date of Service
- Amount originally paid by UnitedHealthcare
- Amount overpaid
- Reason account is considered overpaid
- Claim number (if available)
- UID from recovery letter (if available)
- Copy of UnitedHealthcare remit (if available)
- Name and phone number of person submitting refund in case questions arise

A spreadsheet that can be used by the provider is posted on our website at www.uhccommunityplan.com. Click on For Health Professionals and select Kansas from the drop down box. Then click on the Provider Forms link.