

Non-Emergency Transportation for Children's Rehabilitative Services (CRS)

CRS members can get non-emergency transportation for all services covered by UnitedHealthcare Community Plan.

Transportation is provided by our vendor, Medical Transportation Brokerage of Arizona (MTBA).

Following these simple rules will help you get a ride:

Call:

- At least 72 hours before your health care visit
- 888-700-6822 or 602-889-1777 to set up your ride
- After your health care visit, call for a ride home
- Anyone can call (member, provider, clinician, peer support, etc.)

Know:

- Know the address of your health care provider
- Be specific about where you want to be picked up
- Tell us if you have special needs like a wheelchair

Details:

- Rides are only for covered health care visits
- Only a member/approved escort can be transported

What is offered by CRS Coverage Type:

CRS Fully Integrated	CRS Only	CRS Partially Integrated-Acute	CRS Partially Integrated-BH
<ul style="list-style-type: none"> ➔ Primary Care Services ➔ CRS Services ➔ Behavioral Health Services 	<ul style="list-style-type: none"> ➔ CRS Services 	<ul style="list-style-type: none"> ➔ Primary Care Services ➔ CRS Services ➔ Behavioral Health Services* 	<ul style="list-style-type: none"> ➔ CRS Services ➔ Behavioral Health Services
	<p>-For Primary care services contact your CMDP or DD plan -For BH contact your RBHA or TRBHA</p>	<p>*First appointment only, then call RBHA or TRBHA</p>	<p>-For Primary care services contact your CMDP or DD plan</p>

