

# UnitedHealthcare Removes Co-pays for BadgerCare Plus Members

Beginning Jan. 1, 2016, UnitedHealthcare Community Plan will no longer charge BadgerCare Plus members copayments for many covered services. As a result, you no longer need to collect payment from UnitedHealthcare BadgerCare Plus members before providing treatment for the following services:

- All covered medical services
- All covered dental services in Milwaukee, Kenosha, Ozaukee, Racine, Washington and Waukesha counties

Members will continue to have copayments for vision services and services covered by the State of Wisconsin, including chiropractic, pharmacy and dental.

We are notifying members of this change through:

- Automated phone calls
- A postcard sent in early January 2016
- Updated product brochures and member handbooks
- Messaging on member communication portals
- An announcement in our member newsletter

We hope the removal of copayments will help our members live healthier lives by allowing easier access to treatment. We appreciate your assistance in this transition.

If any of your patients who are UnitedHealthcare BadgerCare Plus members have questions about their benefits, please ask them to call Member Services at 800-504-9660, TTY: 711, 7 a.m. to 7 p.m., Monday through Friday.

