



## **Retrospective Claims Review Begins Feb. 1**

To help ensure claims accuracy, UnitedHealthcare Community Plan of Wisconsin is reviewing high-cost drug medical claims beginning Feb. 1, 2016. Cotiviti Healthcare, an auditing contractor with a staff of billing and pharmacy professionals, will conduct the review on our behalf and may contact you for claims information.

This payment review will include claims submitted on or after Feb. 1, 2014. You will receive your review findings in a determination letter that specifically describes any payment discrepancy and required actions.

Typical determinations you might see from this type of review include:

- **Excessive Drug Units:** Simple data entry mistakes or incorrect conversions of a drug's administered dose to the HCPCS-defined billing unit could result in billing an excessive number of drug units.
- **Duplicate Services:** Duplicate services could be billed when services are billed by a physician or outpatient clinic as well as being billed by the hospital in which the physician or outpatient clinic provides services.
- **Services Not Rendered:** These are services billed but not rendered to the patient.

If you have questions about the review process, please contact UnitedHealthcare Community Plan Provider Services at 877-651-6677 or Cotiviti Healthcare at 203-423-1349 or the following address.

Cotiviti Healthcare  
Medical Review Unit c/o John Wittenberg  
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Thank you.