



Provider Alert

New Member Behavioral Health Phone Number for UnitedHealthcare Community Plan Wisconsin

Beginning July 1, 2017, UnitedHealthcare Community Plan Wisconsin **members** will call a new phone number for their Behavioral Health needs: 800-504-9660. Representatives will be available Mon. – Fri., 7 a.m. – 7 p.m Central time.

To help communicate this change, we'll send all UnitedHealthcare Community Plan members a new member ID card between June 26 and June 28. The new cards will have the updated behavioral health phone number listed on the back. We've also updated the following resources:

- Member welcome materials
- Member and care provider handbooks
- Member and care provider communication portals

How You Can Help

If your patients who are UnitedHealthcare Community Plan of Wisconsin members have trouble contacting Behavioral Health Member Services, please ask them to call the phone number listed on their new UnitedHealthcare Community Plan member ID card.

If you or your patients have questions, please call **800-504-9660**. Thank you for helping us make this a seamless transition.