

We're Pleased to Welcome MARCH Vision in 2018

On Jan. 1, 2018, UnitedHealthcare Community Plan Wisconsin will begin using MARCH Vision for eye care services, including eye exams and glasses. With MARCH Vision, members will no longer have copays for their vision services. If BadgerCare+ or Medicaid SSI members have questions about their vision benefits they should now call 800-504-9660. Representatives are available Mon. - Fri. 7 a.m. - 7 p.m. CST. Dual Special Needs Plan members should now call 800-396-1942 with their vision questions. Representatives are available Mon. - Fri. 8 a.m. - 8 p.m. CST.

All UnitedHealthcare Community Plan members will be sent a new ID card the week of Dec. 4, 2017. The new ID card will have the updated vision phone number listed on the back of the card.

We are also updating the following areas to reflect this change:

- Member Welcome Materials
- Member Handbooks and Provider Handbook
- Messaging on member communication portals
- Messaging on provider communication portals

We hope this information is helpful to you as we work to make the transition to MARCH Vision as seamless as possible. If you have questions, please call Provider Services. For your Dual Special Needs Plan members, call 800-396-1942. For your BadgerCare+ and Medicaid SSI members, call 877-651-6677.

Thank you!