

IMPORTANT NOTICE



Your Washington Apple Health (Medicaid) patients may need to renew their coverage.

Remind them to act quickly if they receive a Medicaid renewal notice.

Together, we can help Washington Apple Health patients avoid a lapse in coverage.

This is a busy time of year for Washington Apple Health (Medicaid) renewals. Many members lose their eligibility for failing to complete the renewal process.

If you know of patients who need to renew their coverage, please give them the following information.

To check whether a patient is eligible for Medicaid, or if they don't know their renewal date, go to waproviderone.org. You can also call **877-542-8997** or go to UHCprovider.com/eligibilitylink.

We value our partnership with you.

Let us know if we can help you. **UnitedHealthcare Community Plan members can also contact our dedicated renewal support line at 866-686-9323, TTY 711.**

HOW TO RENEW:



By phone

855-923-4633

TTY/TDD **855-627-9604**



By mail

Complete and sign the renewal documents and send to: **PO Box 946, Olympia, WA 98507**

Or fax: **855-899-2266**



In person

To find in-person help, call **855-923-4633** or go to WAhealthplanfinder.org and click on the "Customer Support" link.



Online

Complete the renewal process at WAhealthplanfinder.org.

