



**Re: Important Information for Out-of-Network Care Provider Serving STAR Kids**

As we prepare to welcome STAR Kids members on Nov. 1, 2016, we want to make you aware of guidelines that are in place to support members, their families and care providers so these patients can continue receiving current services as they transition to managed care.

STAR Kids members will be able to continue coverage with their current care providers through Oct. 31, 2017, even if their care providers do not participate in the UnitedHealthcare Community Plan network. Our efforts to promote continuity of care for these members may include offering network contracts to non-participating care providers, single case agreements or other arrangements.

Beginning Nov. 1, 2016, you can submit claims for acute health care and long-term services and supports (LTSS) for these members in the following ways:

- **Online:** You can submit claims through [UnitedHealthcareOnline.com](http://UnitedHealthcareOnline.com) > Claims Submission > Claims & Payments, or use a clearinghouse of your choice. The Payer ID is **87726**.
- **Mail:** Send CMS-1500 or UB-04 forms to:  
STAR Kids  
P.O. Box 5290  
Kingston, NY  
12402-5290

As a reminder, STAR Kids members cannot be balance billed in any circumstances.

If you have any questions, please call customer service at **888-887-9003**. LTSS care providers can call **888-787-4107**. Thank you.