



### **Important Information for Home Health Skilled Nursing Care Providers**

UnitedHealthcare Community Plan recently discovered a system error that incorrectly overpaid some home health skilled nursing claims submitted between Jan. 1, 2016, through Jan. 31, 2017. Our system is now able to correctly pay these claims as of Feb. 1, 2017, and our claims processing systems are now configured to correctly process these claims. We apologize for any inconvenience this error may have caused you.

**If you submitted a claim that was affected by this system error, you will receive notification from us with instructions for our recoupment of these claims and plans for your repayment to us.**

The following **Current Procedural Terminology (CPT)** code(s) were affected:

- **G0299:** Direct skilled nursing services of a registered nurse (RN) in the home health or hospice setting, each 15 minutes (Hhss/hospice of RN each 15 minutes )
- **G0300:** Direct skilled nursing services of a license practical nurse (LPN) in the home health or hospice setting, each 15 minutes (Hhs/hospice of LPN each 15 minutes )

If you have questions, please contact your Care Physician Advocate or call Customer Service at **888-887-9003**. Thank you.