



Provider Alert

Updated Policy: Provider Statement of Need Required for PCS and HAB Services Prior to Authorization of Services

Beginning July 1, 2018, we'll require a Provider Statement of Need (PSON) for authorization of Personal Care Services (PCS) and Community First Choice Habilitation (HAB) Services for STAR Kids members. The PSON certifies that the member is age 20 or younger and has a physical, cognitive or behavioral limitation related to a disability or chronic health condition. It must be completed by a physician, advanced practice registered nurse (APRN) or physician's assistant (PA).

We'll also be requesting PSONs for authorizations received prior to July 1, 2018 and will take steps to prevent disruption of services to the members. If we don't receive the completed PSON within 30 days of authorization, we'll end the authorization for lack of supporting documentation. The care provider will receive an updated authorization with the new end date.

Following is a guide for what's needed for the different types of authorization:

Initial PCS or CFC HAB authorization

- A PSON must be signed and submitted by a care provider who has examined the member and reviewed the medical record within the last 12 months.
- The PSON will only be accepted from a physician, APRN or PA.
- The member's service coordinator will complete a functional needs assessment of the member.
- The service coordinator is responsible for working with the physician to get the PSON.

When There's Been a Change in Condition or Environment for the Member

- The service coordinator will complete a new functional needs assessment based on the change;
- A new PSON is required to be submitted by the member's physician, APRN or PA.
- The member's service coordinator is responsible for working with the physician to get the PSON.

Reassessment for PCS or HAB Services

- The service coordinator will complete a new functional needs assessment at least once a year.
- A new PSON must be submitted by the member's physician, APRN or PA.
- The member's service coordinator is responsible for working with the physician to get the PSON.

We're Here to Help

If you have questions, please call us at 888-887-9003, from 8 a.m. - 6 p.m. Central Time, Monday through Friday. Thank you.