



**Important Information for Long-Term Care Nursing Facilities: Member RUGs Soon Available**

Starting June 2017, the RUG Score associated with the payments for STAR+PLUS and UnitedHealthcare Connected (Medicare-Medicaid Plan) members who are in your nursing facility for long term-care will be available when you print your electronic provider remittance advice.

**Where to find it**

To see the RUG on your remittance advice, sign in to [UnitedHealthcareOnline.com](http://UnitedHealthcareOnline.com) to access Link, then select the Electronic Payments & Statements (EPS) app. Choose Search Remittance, then Payer PRAs.

The score will be located in the section of your remittance advice entitled Description of Service.

The RUG associated with the member’s level-of-care need is listed under the Billing Code.

You can download and print the remittance advice for your records.

PROVIDER REMITTANCE AT A GLANCE					
NET PAYABLE					
OVERPAYMENT AMOUNT					
RECOVERED AMOUNT					
NET PAID AMOUNT					
<b>PATIENT:</b>					
SUBSCRIBER ID: _____			SUBSCRIBER NAME: _____		
MEMBER ID: _____			INTEREST AMOUNT: \$0.00		
SERVICING PROV NPI: _____			SERVICING PROV NM: _____		
COB PRIMARY INS: _____			POLICY NUMBER: _____		
DATE(S) OF SERVICE	DESCRIPTION OF SERVICE	UNITS	BILLED AMT	DISALLOW AMT	DISCOUNT AMT
00/00/00 - 00/00/00	billing code _____ POS/Bill Type _____ Level of service _____		\$0.00	\$0.00	\$0.00
	CLAIM NUMBER: _____		\$0.00	\$0.00	\$0.00
	SUBTOTAL				

**We’re here to help**

If you have questions, please call your Provider Advocate or **866-858-3546**. You can also email us at [nhpra3@optum.com](mailto:nhpra3@optum.com). Thank you.