



Important Eligibility Information for Nursing Facilities Providing Long-Term Care

We know your time is precious and we want to help make it easier to better check the eligibility of our members. Starting June 14, 2017, when you sign in to Link to check member eligibility you will be able to see our health plan data together with Medicaid eligibility information from the Medicaid Eligibility and Service Authorization (MESAV).

New information includes:

- Service authorizations related to nursing facility stays for long-term care
- Medicaid Resource Utilization Group (RUG) rate
- Medicaid Applied Income member responsibility

This information is designed to help you bill custodial claims for our STAR+PLUS and UnitedHealthcare Connected (Medicare-Medicaid Plan) members.

To access this helpful information, please view the UnitedHealthcare MESAV report in Document Vault. Sign in to UnitedHealthcareOnline.com to access [Link](#), then click on the padlocked document icon in the top right of your Link dashboard to access Document Vault.

We're Here to Help

If you have questions, please speak to your Provider Relations Advocate directly or call **866-858-3546**, 7 a.m. to 7 p.m. Central Time, Monday through Friday. Thank you.