



Provider Alert

Important Information for Rehabilitation Therapy Providers

If you provide physical, occupational or speech therapy services to UnitedHealthcare Community Plan members in Texas, you may notice adjustments to claims submitted between Sept. 2, 2017, and Jan. 22, 2018. Claims submitted during this time may have been processed incorrectly due to changes Texas Health and Human Services recently made to billing requirements for these services.

No Action Required

You don't need to resubmit any claims or take any other action. If you submitted a claim that resulted in an overpayment, you'll receive notification from us with instructions for our recoupment of these claims and plans for your repayment to us. We expect this claims adjustment project will be completed by March 22, 2018.

Learn More

To find out more about the billing requirement changes, go to TMHP.com > Providers > Click here to view past news articles > [Physical, Occupational, and Speech Therapy Benefits for All Ages to Change for Texas Medicaid September 1, 2017.](#)

We're Here to Help

If you have questions, please call us at **888-887-9003**, from 8 a.m. – 6 p.m. Central Time, Monday through Friday.

