

## LTSS Care Providers Need to Enroll in Texas Medicaid to Serve Medicaid Members

We're working with the Texas Health and Human Services (HHS) to make sure that care providers who offer long-term services and supports (LTSS) to our members are enrolled in Medicaid as required under the Affordable Care Act. This applies to the STAR Kids and STAR+PLUS programs that you serve.

LTSS care providers currently use an Atypical Provider Identifier (API) number assigned by HHS to bill for Medicaid services.

### Here's what you need to know:

- Enroll on or before **July 1, 2017** to allow enough time for your application to be processed.
  - Send an email to [MCO\\_LTSS\\_Provider\\_Re-Enrollment@hpsc.state.tx.us](mailto:MCO_LTSS_Provider_Re-Enrollment@hpsc.state.tx.us). Include the following information in your request:
    - Provider business name
    - Tax Identification Number
    - National Provider Identifier
  - You may also send questions to the same mailbox. Please copy UnitedHealthcare Community Plan on your request using our email address: [uhc\\_cp\\_prov\\_relations@uhc.com](mailto:uhc_cp_prov_relations@uhc.com).

### You need to enroll if you:

- Do have an assigned API
- Do not have an active Texas Provider Identifier (TPI) and active DADS Medicaid contract
  - After your enrollment application is processed, you will receive a Texas Provider Identifier (TPI) number to use in your billing starting **Jan. 1, 2018**.
  - If your enrollment is not completed by **Dec. 31, 2017**, we may need to terminate your Participation Agreement because you will no longer be able to serve our members.

### Additional Online Resource

If you need more information about the enrollment process, please go to: [HHS.Texas.gov](http://HHS.Texas.gov) > Doing Business with HHS > Licensing and Regulation > Medicaid Provider Enrollment. Scroll to [Medicaid MCO Long-Term Services and Support \(LTSS\) Providers](#).

### We're here to help

We know that your time is important, so please reach out to us if you need help or have additional questions. You can contact your Provider Advocate or call us at **888-787-4107**, 9 a.m. to 5 p.m., Monday through Friday. Thank you.