



## Provider Alert

### Next Steps: Incorrectly Paid Claims for Texas Children’s Health Insurance Program (CHIP) Perinate Plan Members

We recently learned we incorrectly paid some facility claims for perinatal services for Texas Children’s Health Insurance Program (CHIP) perinate plan members. Instead of going to us, the claims should have been submitted to Texas Medicaid & Healthcare Partnership (TMHP). We’re working right now to resolve this issue, and want to give you information on where to submit perinatal claims so it’s clearer going forward.

#### Where to Submit Perinatal Services Claims

Some CHIP perinatal service claims must be submitted to TMHP because they’re paid by the Texas Health and Human Services Commission. This applies to CHIP perinate plan members whose family’s income qualifies their newborns for Medicaid benefits. The chart below shows you where to bill for which services.

Service	Where to Bill
Facility	TMHP
Professional	UnitedHealthcare Community Plan

#### What We’re Asking You to Do

We’re currently reviewing the incorrect payments we made for claims with dates of service back to Jan. 1, 2017. If your hospital received a payment from us in error, we’ll send you a detailed letter with the amount owed and how to repay it. The repayment will be due **45 days** from the date you receive the letter.

You can redirect claims to TMHP that were incorrectly submitted to us previously. Going forward, please submit CHIP perinatal facility claims to TMHP.

#### For More Information

**For help submitting claims through TMHP, go to [TMHP.com](http://TMHP.com)** > providers > Medicaid Provider Manual > [Texas Medicaid Provider Procedure Manual](#) > Individual Chapters PDF > [Volume 1: Section 6, Claims Filing](#). You can also call TMHP’s Center General Inquiries Line at **800-925-9126**.

**For additional claim submission information through TMHP, go to [TMHP.com](http://TMHP.com)** > providers > Medicaid Provider Manual > [Texas Medicaid Provider Procedures Manual](#) > Individual Chapters PDF > [Volume 2: Inpatient and Outpatient Hospital Services](#).

**To learn more about where to bill delivery claims, go to <https://hhs.texas.gov> and then:**

- Services > Health > Medicaid and CHIP > Provider Information > Contracts and Manuals > [Uniform Managed Care Contract \(PDF\)](#). See Attachment B-2.1 – Medicaid and CHIP Managed Care Services RFP, CHIP Covered Services.
- Services > Health > Medicaid and CHIP > Provider Information > Contracts and Manuals > Uniform Managed Care Manual > 5.3.5 - Delivery Supplemental Payment (DSP) > **5.3.5.3 - [DSP File Submission Instructions](#)**.

**We’re Here to Help.** If you have questions, please contact your Provider Advocate or call us at **888-887-9003**, from 8 a.m. - 6 p.m. Central Time, Monday through Friday. Thank you.