



New Edits for UnitedHealthcare Community Plan and UnitedHealthcare Dual Complete® Claims – Effective April 30, 2018

Starting April 30, 2018, we're making a change to how we process UnitedHealthcare Community Plan and UnitedHealthcare Dual Complete plan claims. We'll be using additional claim edits to help identify claims with incorrect codes before they're processed. This will allow you to quickly submit corrected claims and help us cut down on the overpayments we sometimes have to recover from care providers.

The new edits apply to professional (837P) and institutional (837I) claims submitted electronically to us, payer ID 95378. Claims rejected by these edits will not show up in our systems, so please work closely with your clearinghouse and check your claim submission reports for any rejected claims.

The new edits will check that claims follow these billing guidelines:

Value Codes

- The following value codes don't accept decimal amounts and some have day limits:
 - 80 (no day limit)
 - 81 (no day limit)
 - 82 (must be 80 days or less)
 - 83 (must be 60 days or less)
- The value code A0 (this is the ZIP Code where the member was picked up by the ambulance); must be five digits – 99999 or less.
- Value codes 80 and 81 should not be submitted on outpatient claims.
- Home and Community Based Services (HCBS) claims should use value code 80.

Inpatient Claims

- All inpatient claims (including behavioral health and nursing facility claims) must include covered and non-covered days using value codes 80 and 81 when billing accommodation revenue codes 0100-0219 and 1000-1005. The total days (including covered days and non-covered days) must equal the "Statement Covers Period" for all inpatient 837I/UB-04 claims.

Taxonomy

- ***The billing care provider's taxonomy code is required on all claims.***

Timely Filing

Be sure to follow the timely filing guidelines when you resubmit your corrected claims. Timely filing means the corrected claim is submitted within 120 days of the original date of service. You can find more information about submitting claims at UHCprovider.com/claims and UHCprovider.com/guides > 2018 UnitedHealthcare Administrative Guide.

For more information about tracking your electronic claims, please visit UHCprovider.com/edi.

We're Here to Help

If you have questions, please contact UnitedHealthcare Electronic Data Interchange (EDI) Support at **800-210-8315** or ac_edi_ops@uhc.com. Thank you.