



Sept. 21, 2017

Incontinence Supplier Change for UnitedHealthcare Community Plan Members

After careful consideration, UnitedHealthcare Community Plan has chosen Edgepark as the supplier for adult and pediatric incontinence products for our members – beginning Nov. 1, 2017.

Please continue to provide incontinence products to our TennCare members through Oct. 31, 2017.

This change doesn't impact other services, equipment and/or supplies you may provide to our other UnitedHealthcare Community Plan members.

We'll notify our members of this change and help coordinate the transition to Edgepark for their incontinence products. Edgepark will work with each affected member, their primary care provider and our utilization management team to help ensure continuity of care during this transition.

If you have questions, please contact your Provider Advocate or call Provider Services at 800-690-1606. Thank you.