

TennCare

Outpatient Change for Contracted Providers

Effective August, 2017

- Medical necessity reviews may apply for many outpatient services (listed below) for TennCare members.
- For services that do not require authorization, UnitedHealthcare Community Plan (Community Plan) will initiate the Practice Management and ALERT (Algorithms for Effective Reporting and Treatment) programs for TennCare members.
 - Practice Management: Applies data analytics to identify potential atypical practice patterns.
 - ALERT: Uses algorithms to identify when an individual member’s pattern of care is of longer duration, intensity or frequency than expected.
- These programs may initiate a telephonic review with our clinical staff.
- If you or your organization receives a call from the Practice Management and/or ALERT teams, you must respond to the outreach in accordance with your Agreement.
- The services falling under the new process are listed below:

Outpatient Services - TennCare
All Routine Outpatient Psychotherapy Codes for individual, group and family therapy and Outpatient Addiction Services (ASAM level 1) (e.g. 90833, 90834, 90836, 90837, 90846, etc.)
Psychosocial Rehabilitation
Intensive Outpatient
Partial Hospitalization